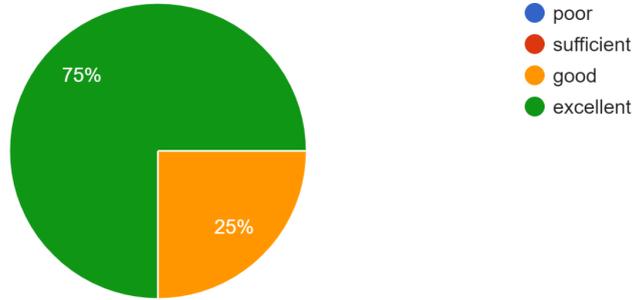


REFERENCE PERIOD 30/03/2023 - 15/01/2024

Opening hour suitability

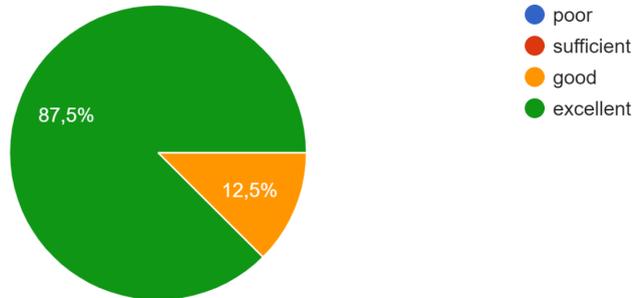
8 risposte



Opening hour suitability	
Good	25%
Excellent	75%
Sufficient	0%
Poor	0%

Service accessibility

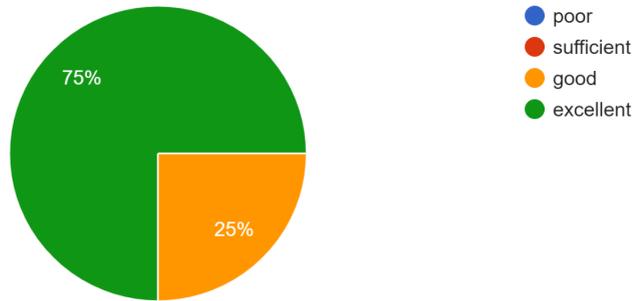
8 risposte



Service accessibility	
Good	12,5%
Excellent	87,5%
Sufficient	0%
Poor	0%

Clarity and adequacy of the answer received

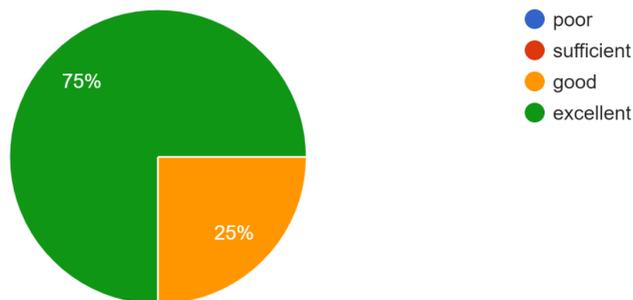
8 risposte



Clarity and adequacy of the answer received	
Excellent	75%
Good	25%
Poor	0%
Sufficient	0%

Thoroughness of the answer received

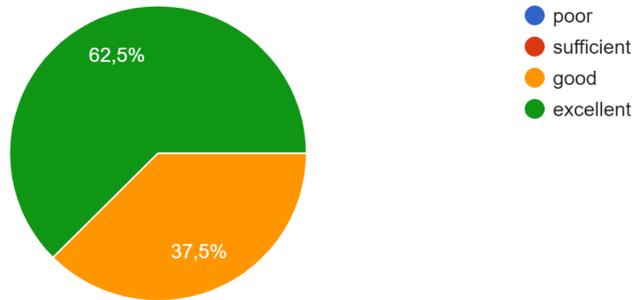
8 risposte



Thoroughness of the answer received	
Excellent	75%
Good	25%
Sufficient	0%
Poor	0%

Waiting times

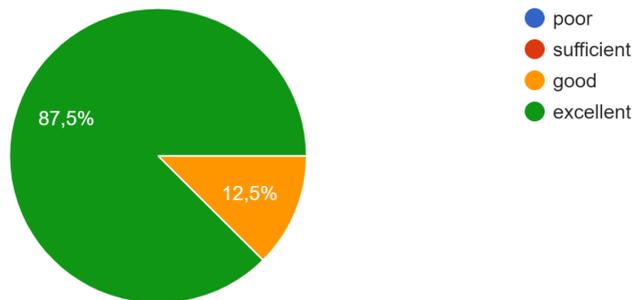
8 risposte



Waiting times	
Excellent	62,5%
Good	37,5%
Sufficient	0%
Poor	0%

Staff courtesy and helpfulness

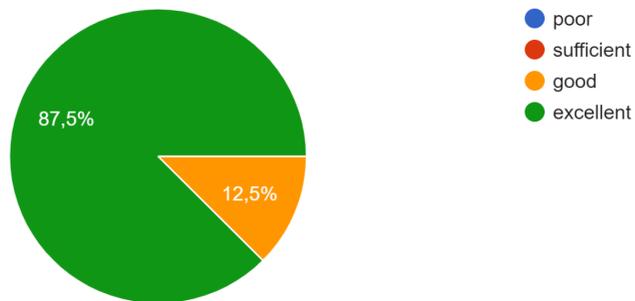
8 risposte



Staff courtesy and helpfulness	
Excellent	87,5%
Good	12,5%
Sufficient	0%
Poor	0%

Overall, how would you rate the service provided?

8 risposte



Overall, how would you rate the service provided?	
Excellent	87,,5%
Good	12,5%
Poor	0%
Sufficient	0%