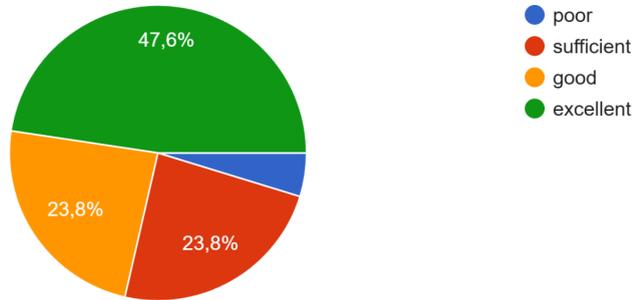


REFERENCE PERIOD 08/02/2024 - 27/01/2025

Opening hour suitability

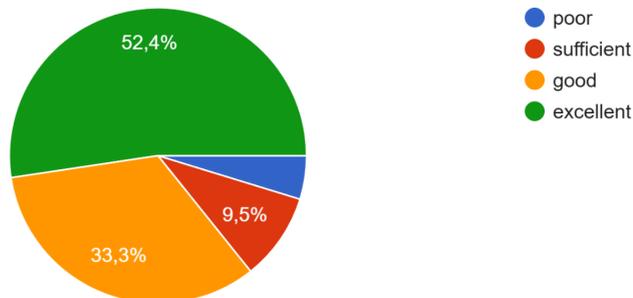
21 risposte



Opening hour suitability	
Excellent	47,6%
Good	23,8%
Sufficient	23,8%
Poor	4,8%

Service accessibility

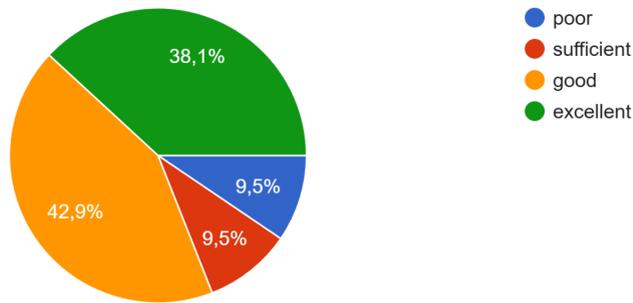
21 risposte



Service accessibility	
Excellent	52,4%
Good	33,3%
Sufficient	9,5%
Poor	4,8%

Clarity and adequacy of the answer received

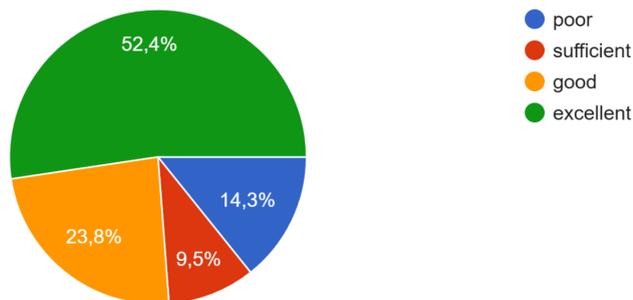
21 risposte



Clarity and adequacy of the answer received	
Good	42,9%
Excellent	38,1%
Sufficient	9,5%
Poor	9,5%

Thoroughness of the answer received

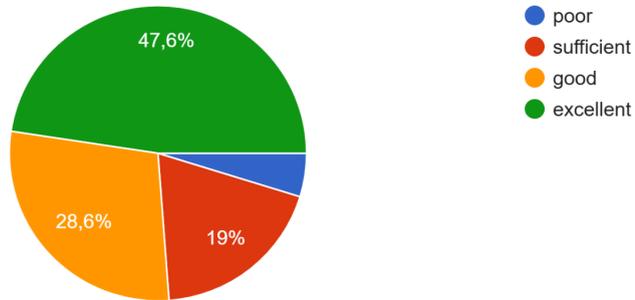
21 risposte



Thoroughness of the answer received	
Excellent	52,4%
Good	23,8%
Poor	14,3%
Sufficient	9,5%

Waiting times

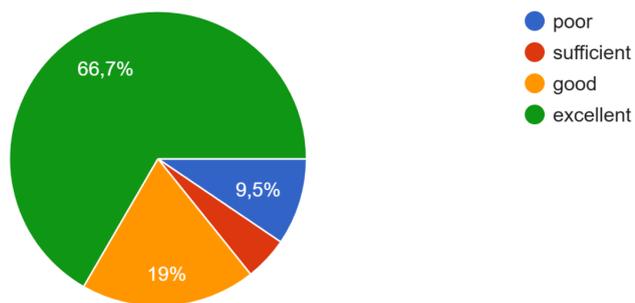
21 risposte



Waiting times	
Excellent	47,6%
Good	28,5%
Sufficient	19%
Poor	4,8%

Staff courtesy and helpfulness

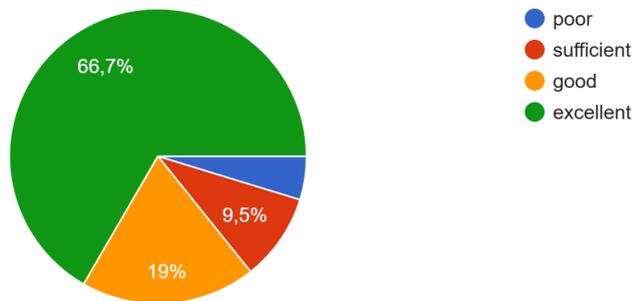
21 risposte



Staff courtesy and helpfulness	
Excellent	66,7%
Good	19%
Poor	9,5%
Sufficient	4,8%

Overall, how would you rate the service provided?

21 risposte



Overall, how would you rate the service provided?	
Excellent	66,7%
Good	19%
Sufficient	9,5%
Poor	4,8%