



AMERICAN
UNIVERSITY
OF BEIRUT

aub.edu.lb

OFFICE OF THE REGISTRAR

April 16, 2024

Dear AUB Students,

We are excited to share with you that the Office of the Registrar is going live today April 16, 2024, with a new servicing platform for AUB students and alumni.

The Office of the Registrar will shift from using the traditional email system to a more efficient and streamlined servicing platform called [TDX](#). This transition is aimed at enhancing our service delivery to you and ensuring quicker responses to your inquiries.

We understand that this transition requires some adjustments but we believe the benefits of using TDX will greatly improve your experience.

To access TDX visit this [link](#) and sign in with your AUBnet ID and password (i.e., abc123 and email password), click on **“Request a service from the Office of the Registrar”** on the left side of the page, and fill in the form fields accordingly. You can keep track of your tickets and the progress made on them by checking the “My Tickets” section on the TDX platform.

You can always reach the Office of Registrar through the dedicated emails that you already know regist@aub.edu.lb, registration@aub.edu.lb and graduation@aub.edu.lb; those emails will be automatically transferred to TDX tickets, and our team members will attend to those tickets.

Kind regards,

Office of the Registrar