



PATIENT MOBILE APP

21st July 2023



Launching The App

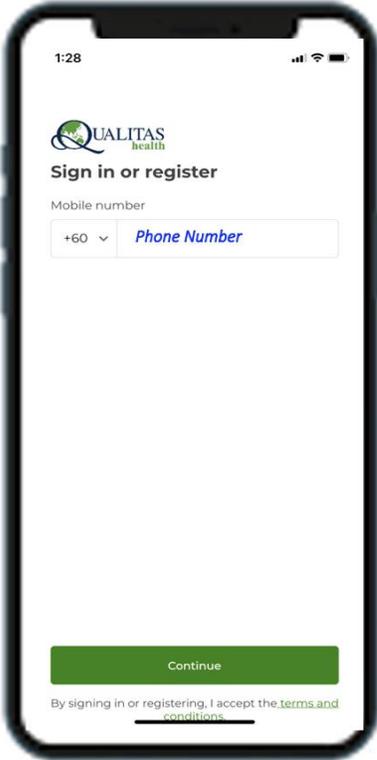
Download



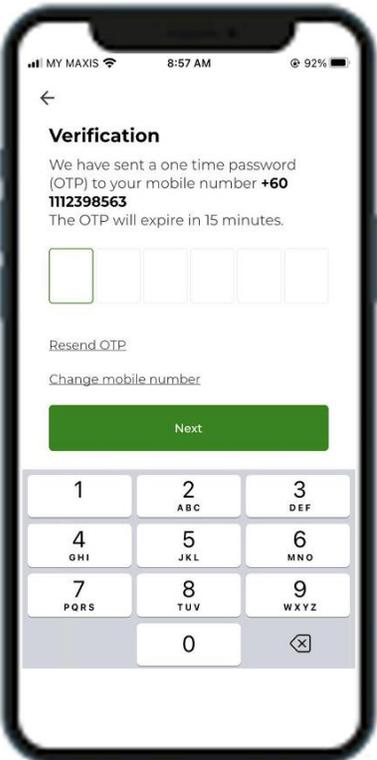
You may download the app from the respective stores using the QR code above to experience various functionalities such as appointment booking (in-clinic & online), viewing of your health records from all the visits at Qualitas clinics (physical & virtual visits), health articles and TeleMedicine (audio & video). Please do contact our IT Service Desk at ithelpdesk@qualitas.com.my or WhatsApp us at +60122356642 should you need any assistance at all.

Launching The App

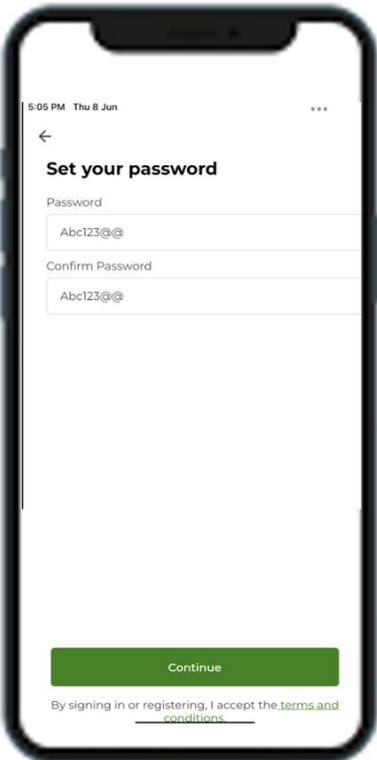
Signing In (1st Time)



Provide a valid phone number



One Time Password (OTP) will be sent to the phone number for verification

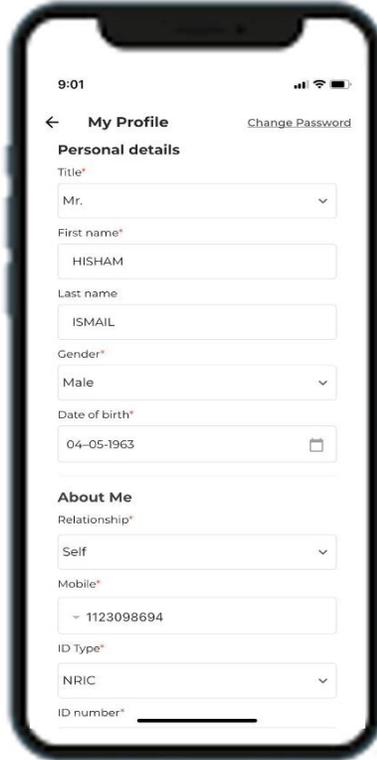


Setup your credentials



Case 1 : You have not visited the clinic

Case 2: You had been to the clinic before. System will ask for a confirmation, and you are to provide Date of birth for verification.



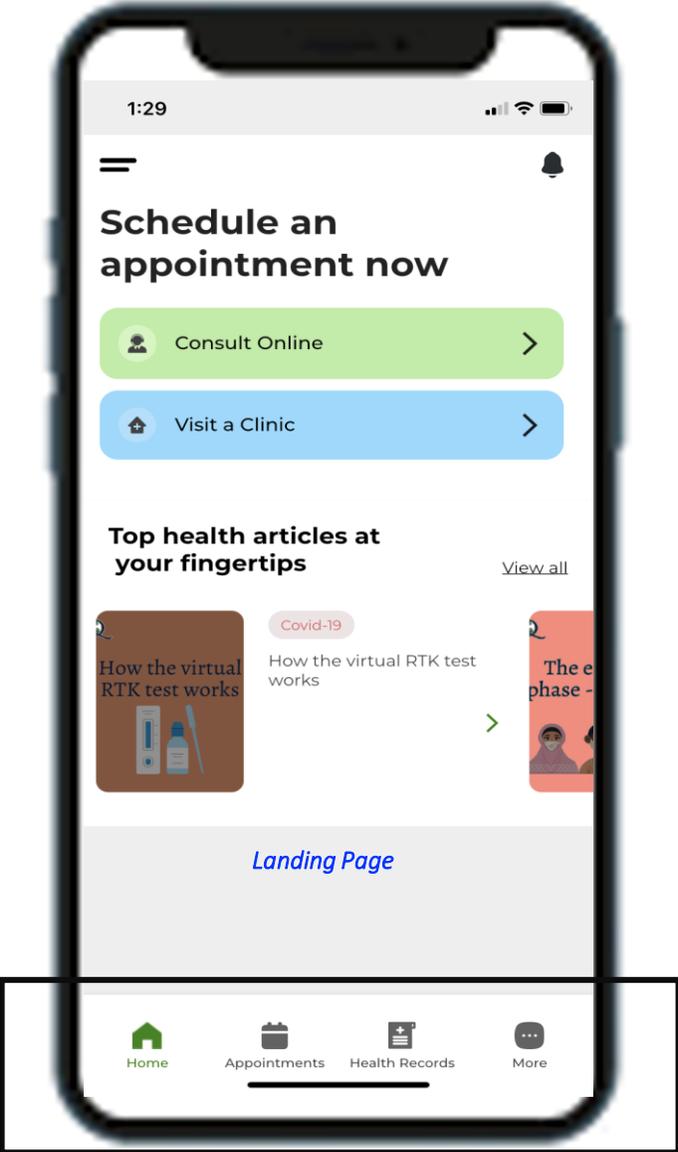
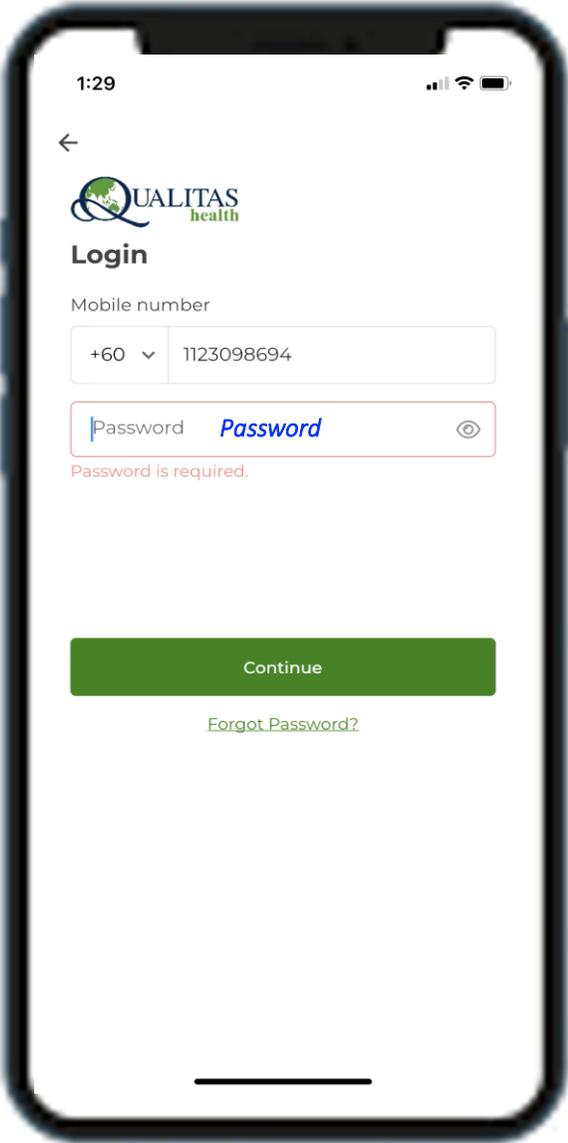
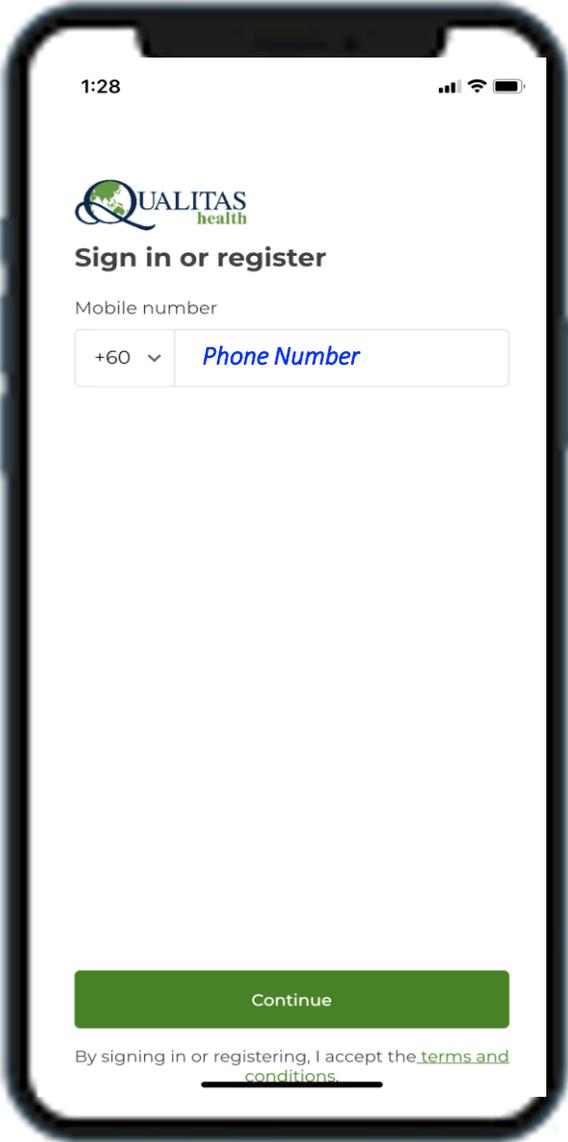
Case 1 – you are to provide your details



Congratulations.

Launching The App

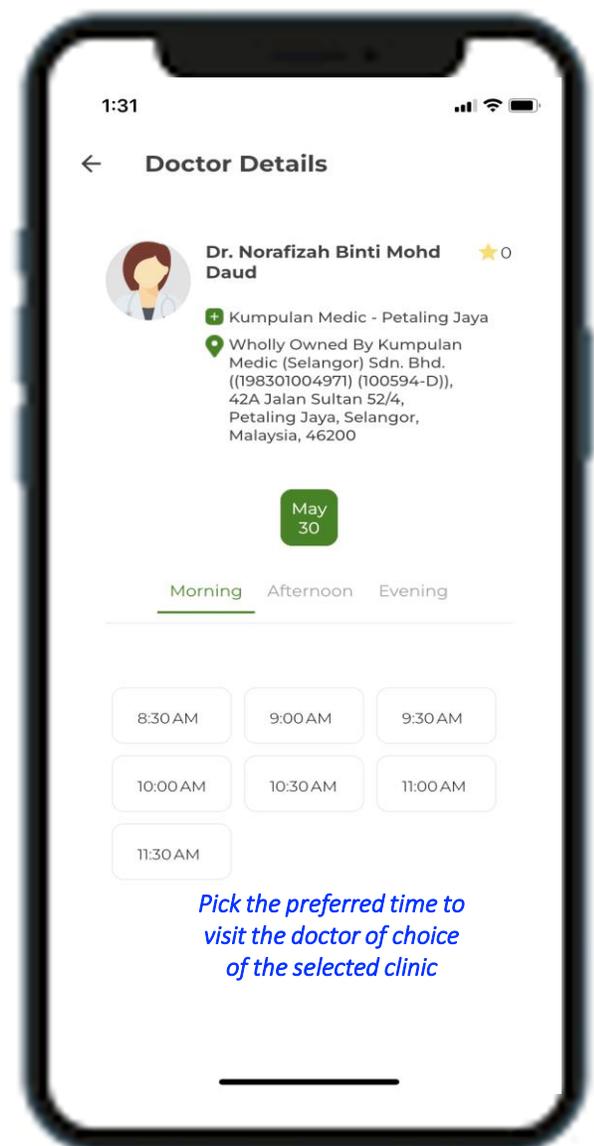
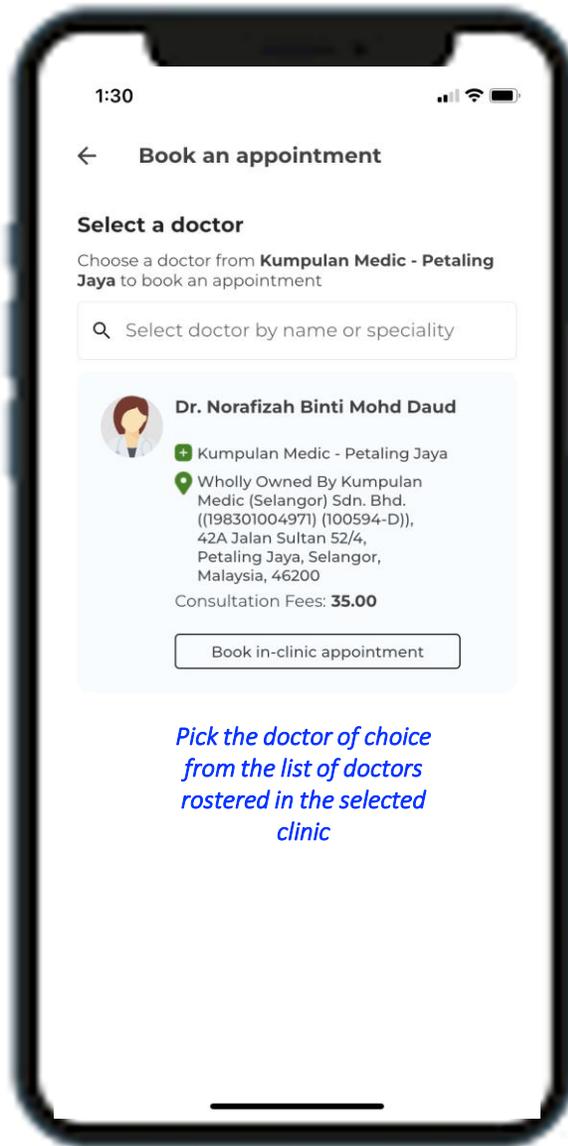
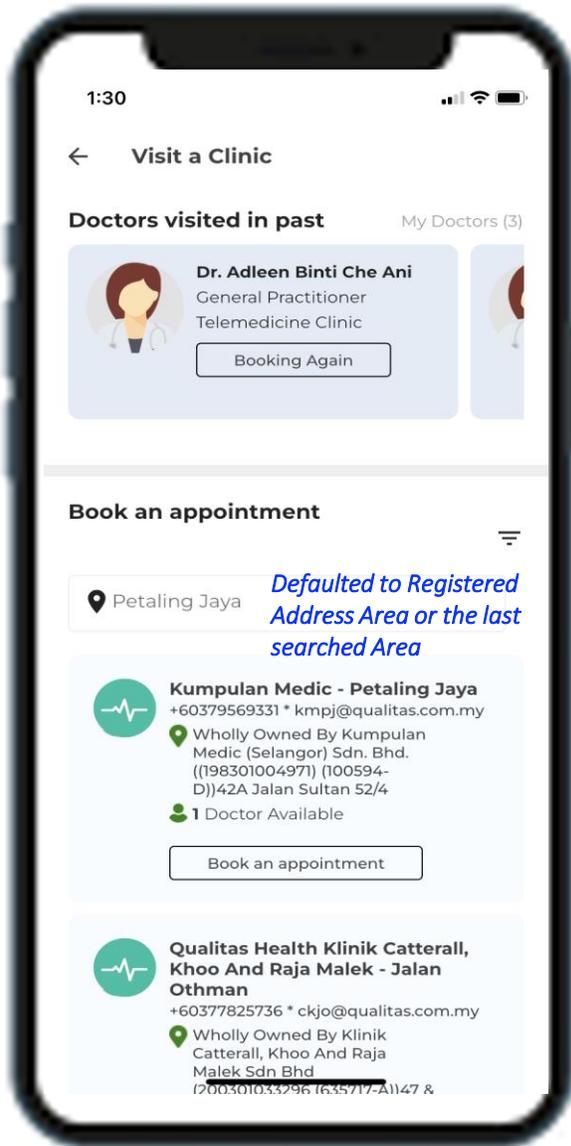
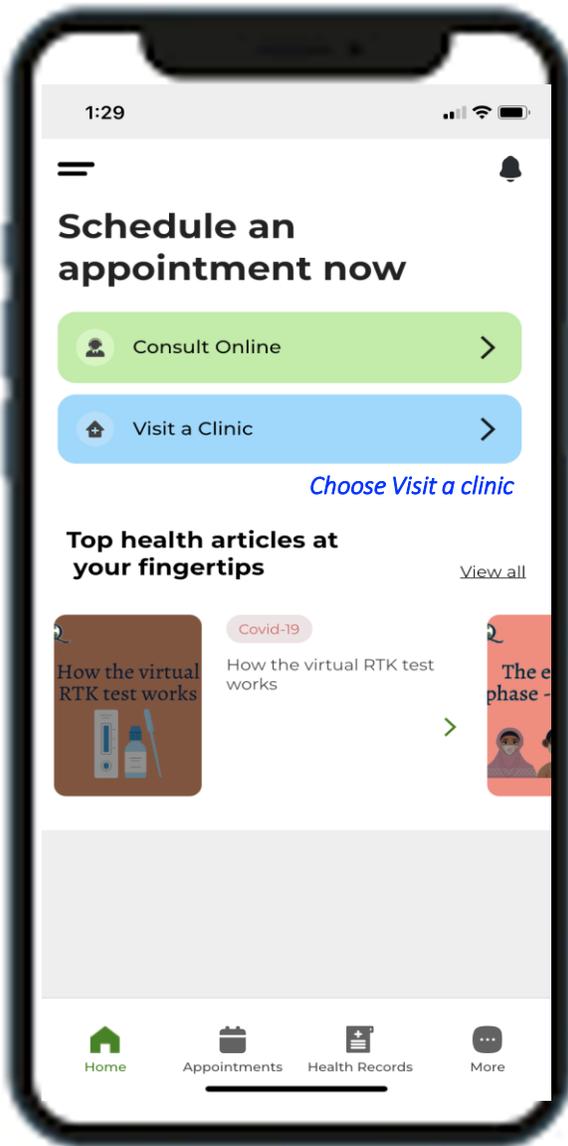
Signing In



Main Functionalities

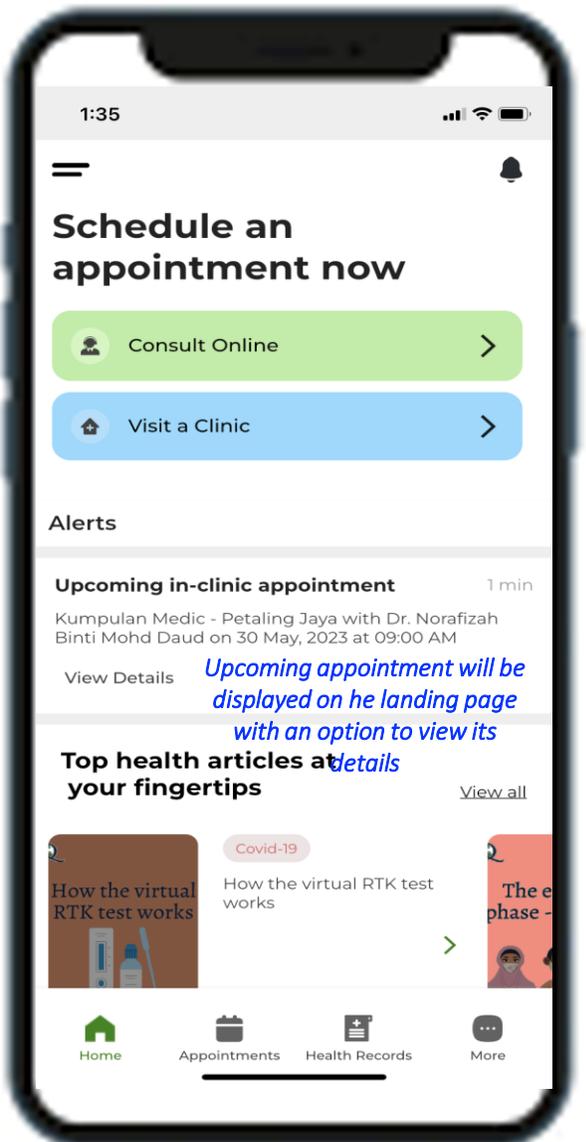
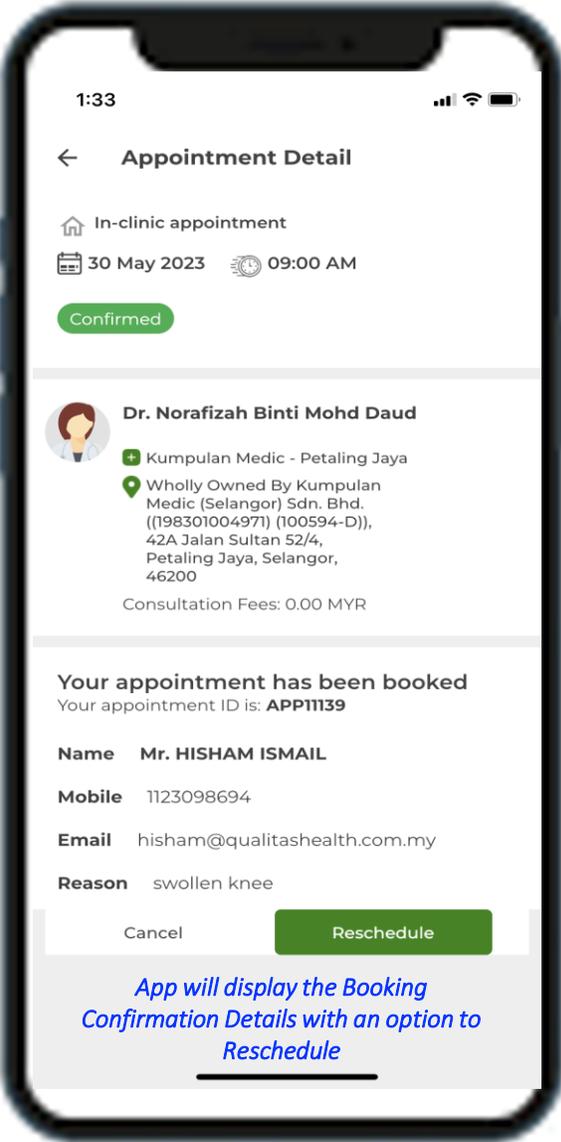
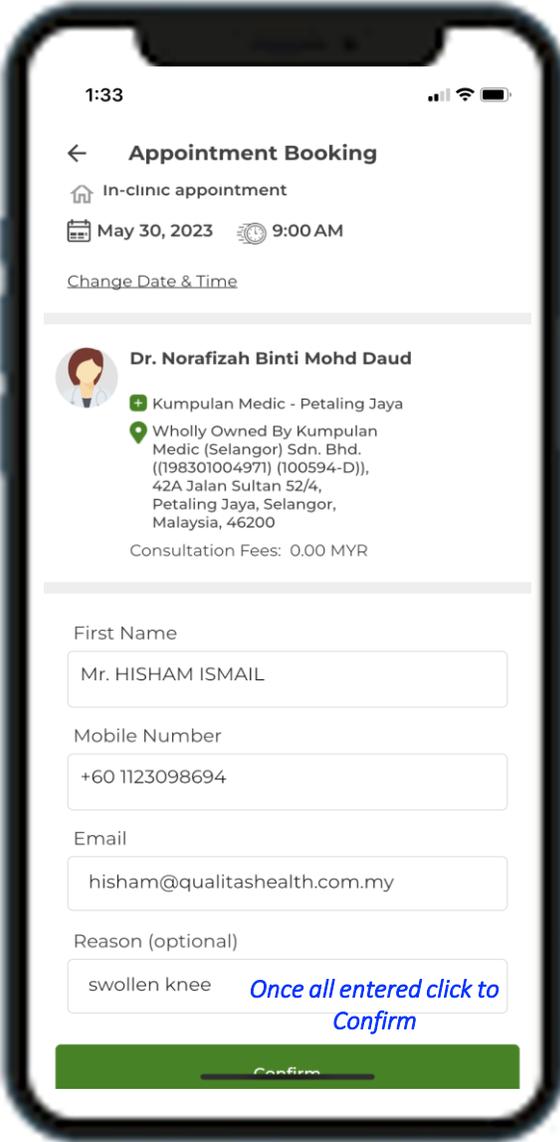
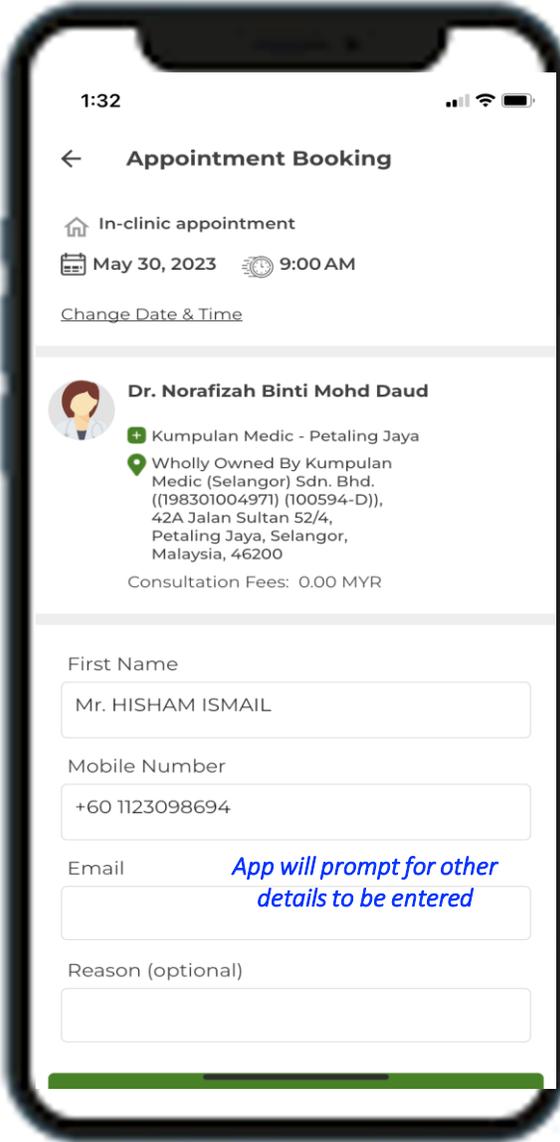
Appointment Making

To visit a clinic (1/3)



Appointment Making

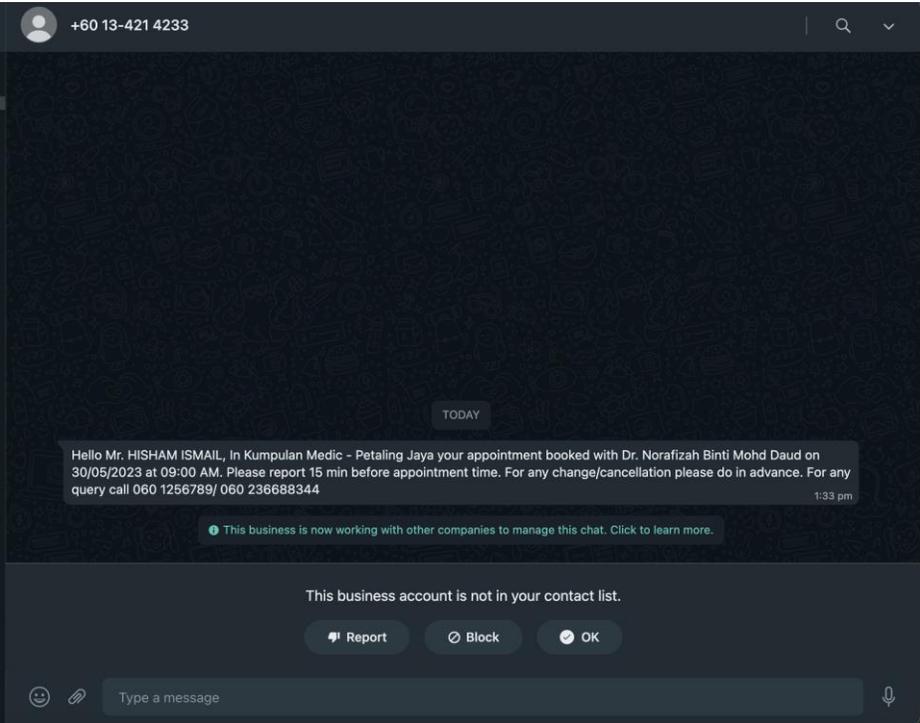
To visit a clinic (2/3)



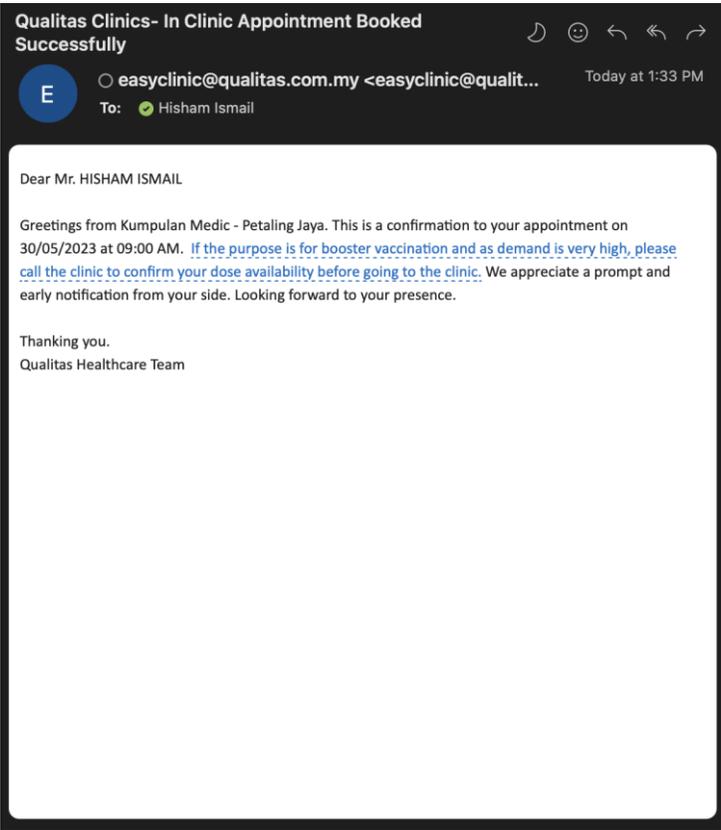
Appointment Making

To visit a clinic (3/3)

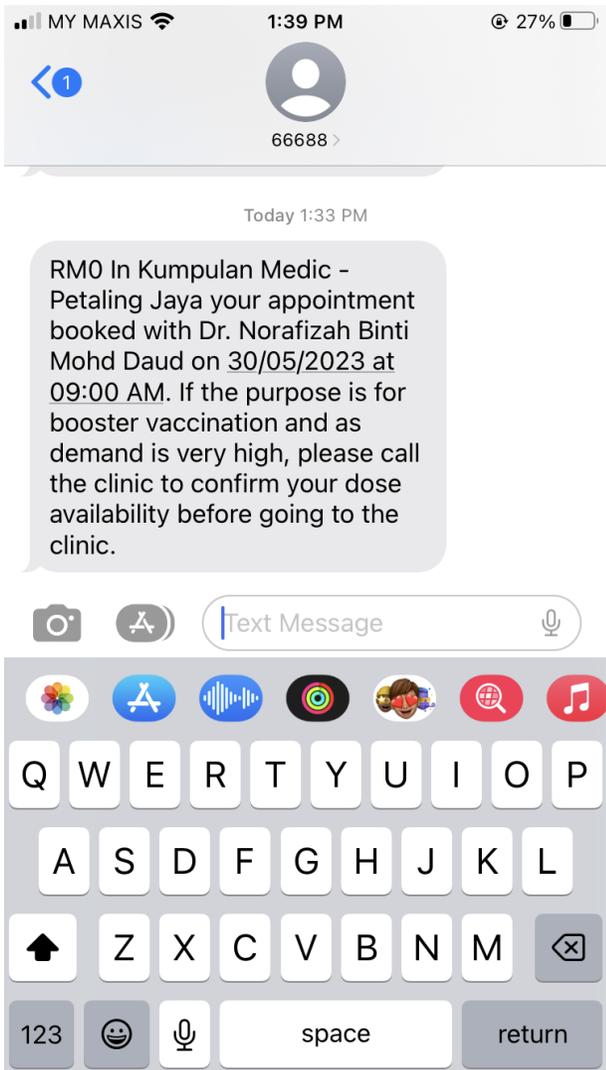
WhatsApp Confirmation



Email Confirmation

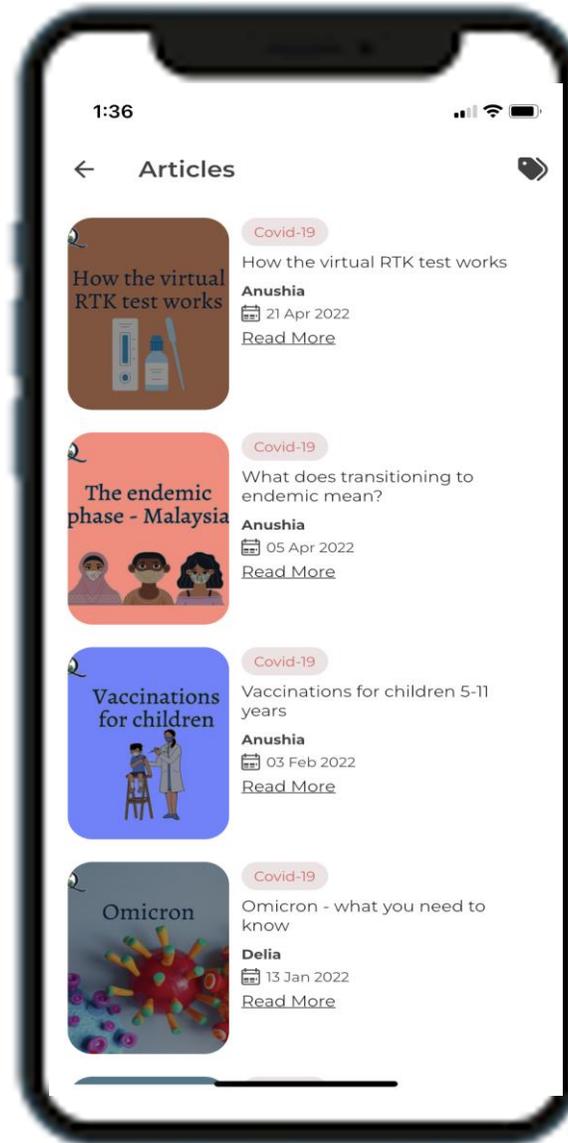
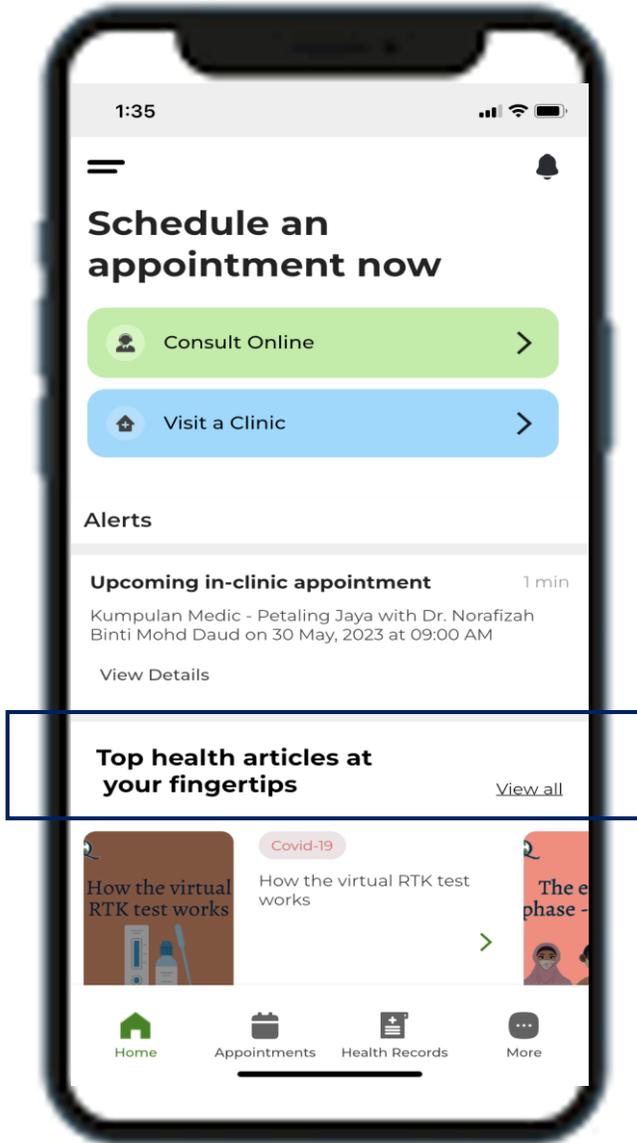


SMS Confirmation

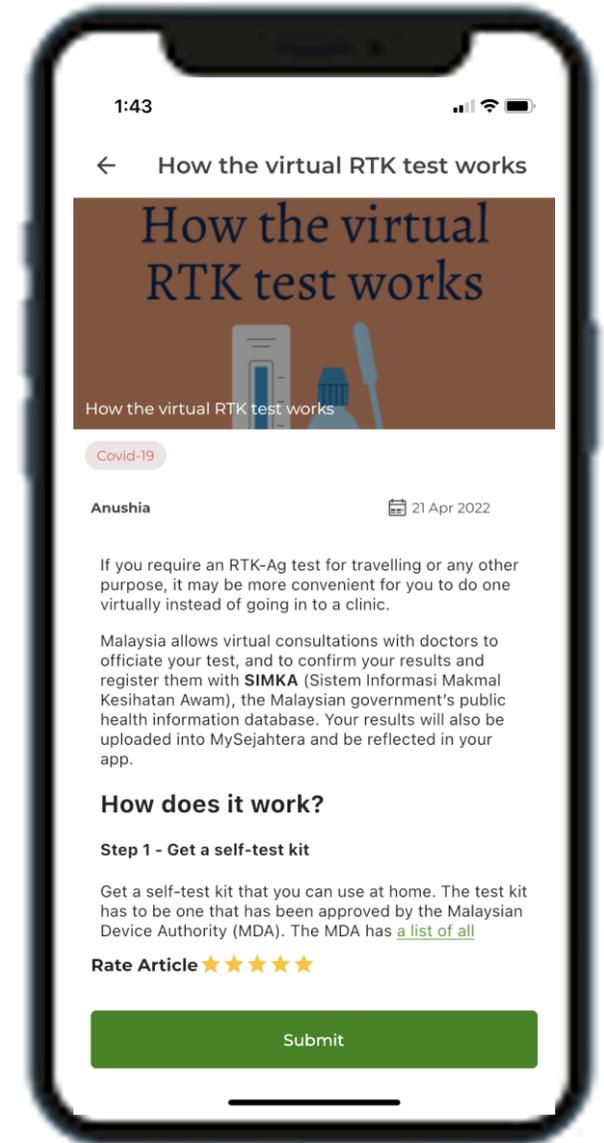


Health Articles

View published articles

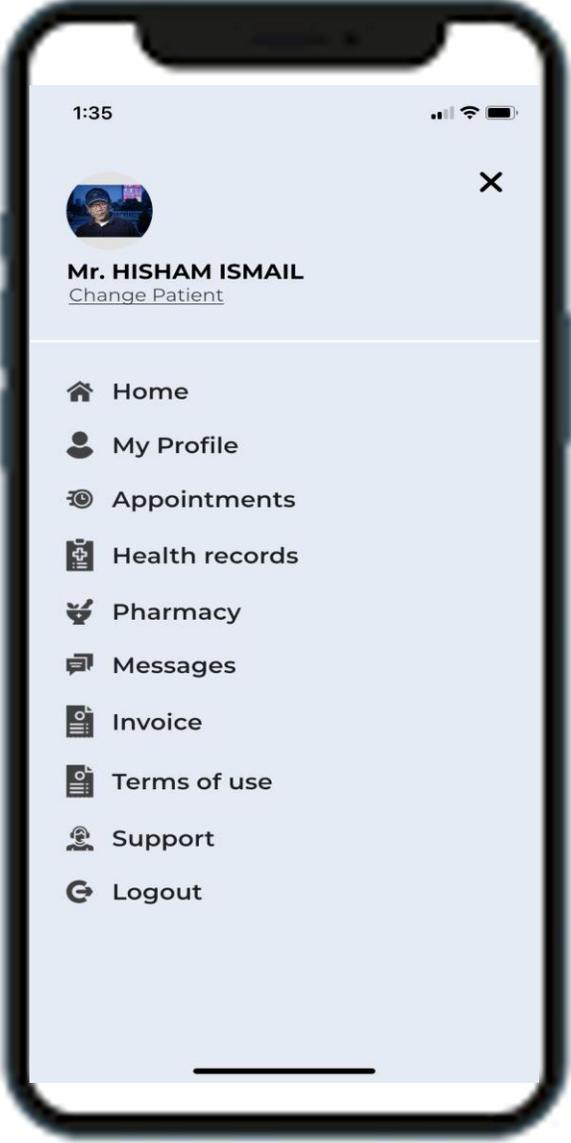
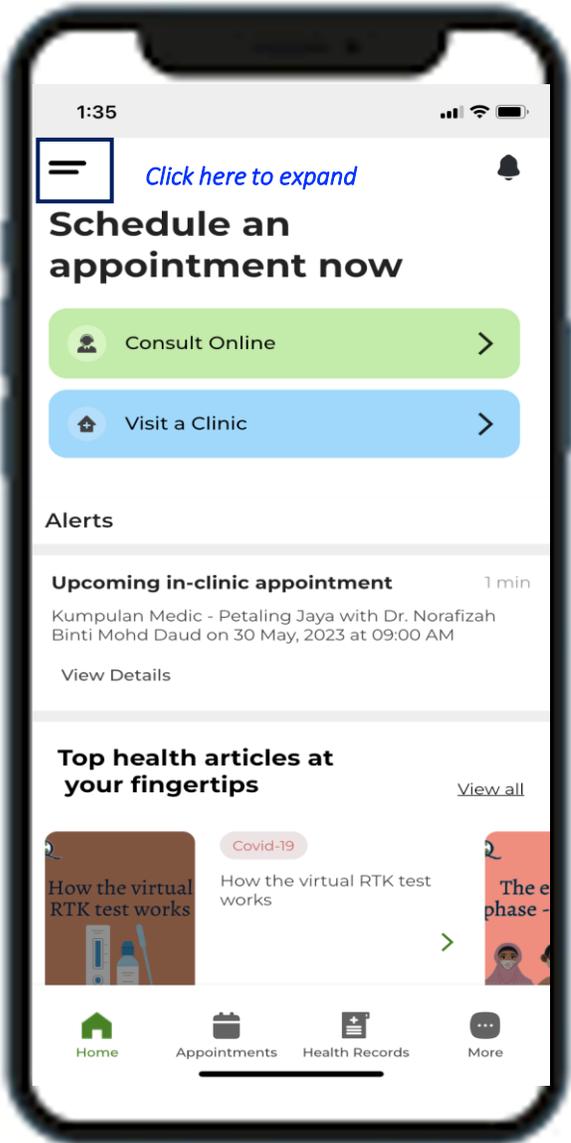


List of articles will be displayed



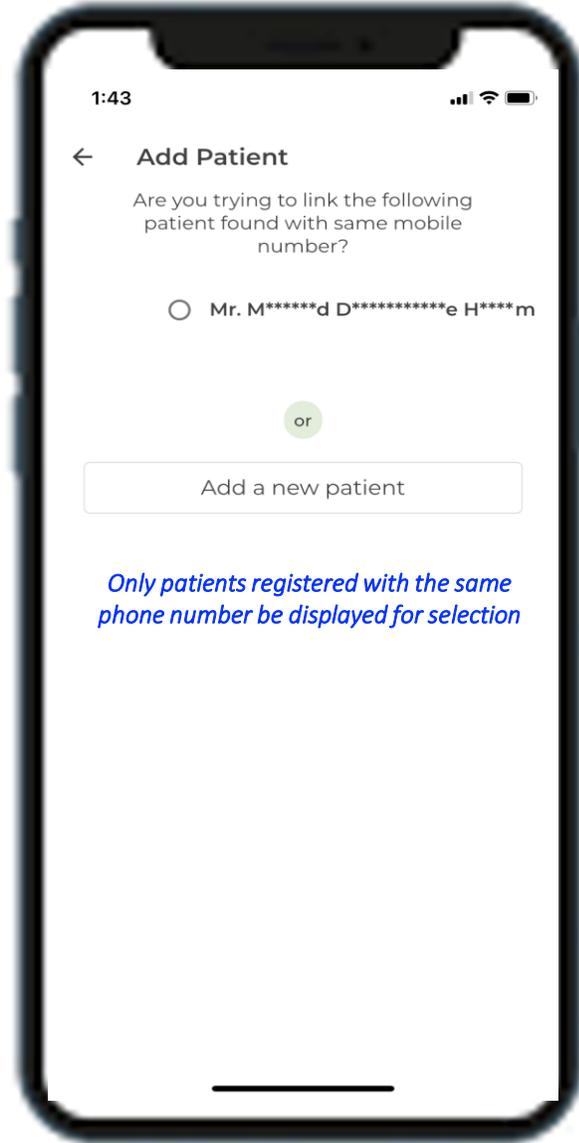
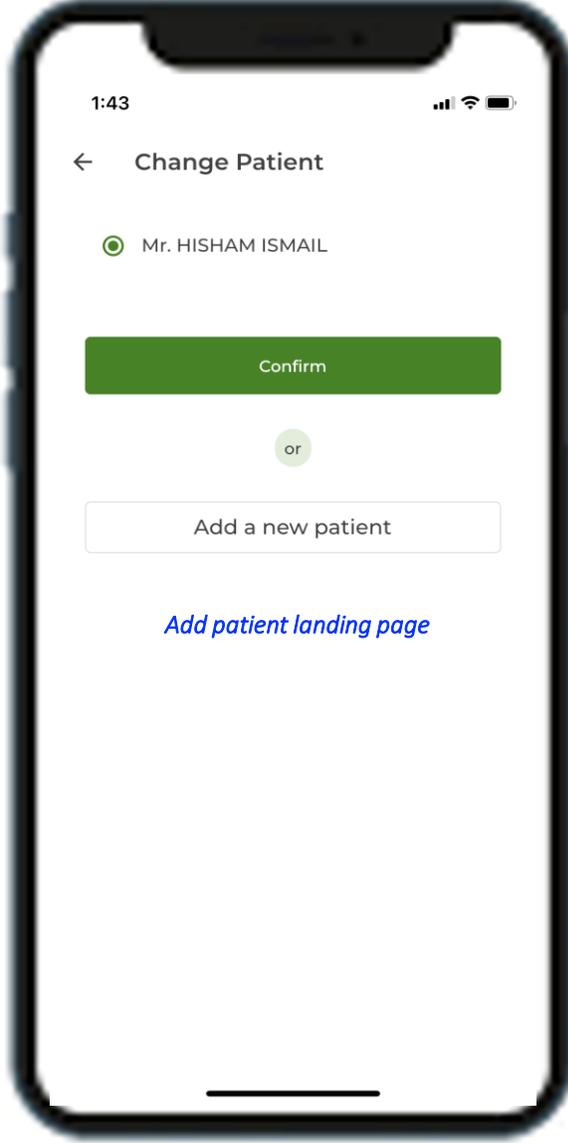
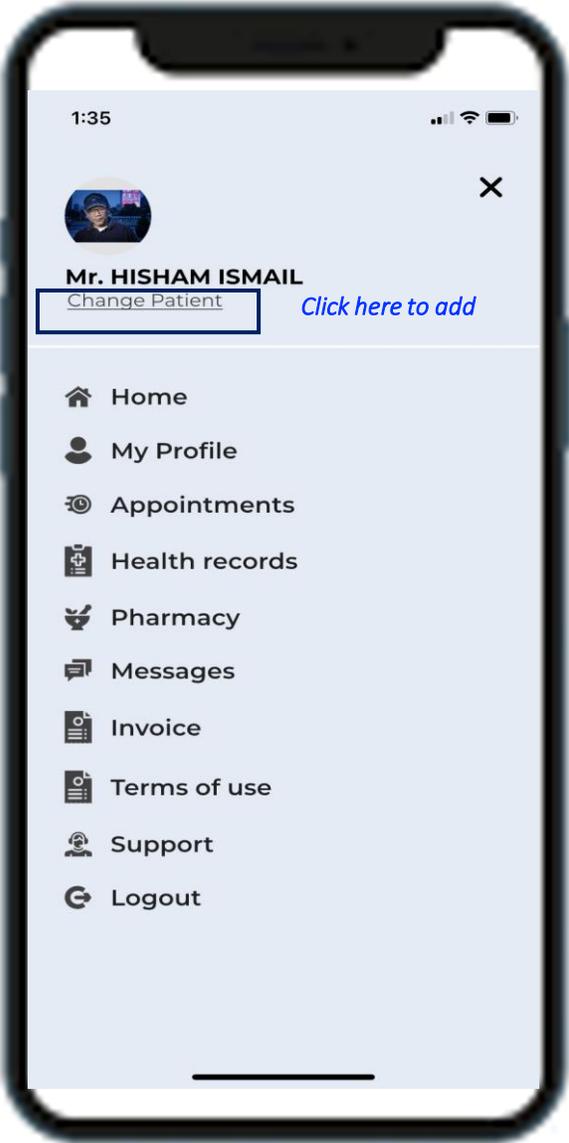
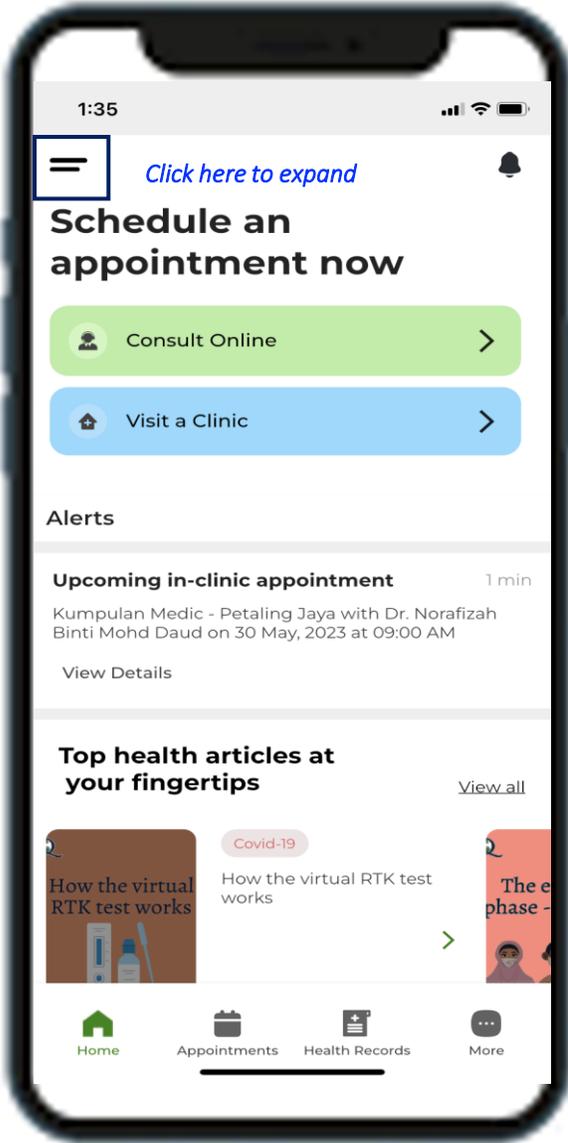
View a particular article in details

Other Functionalities



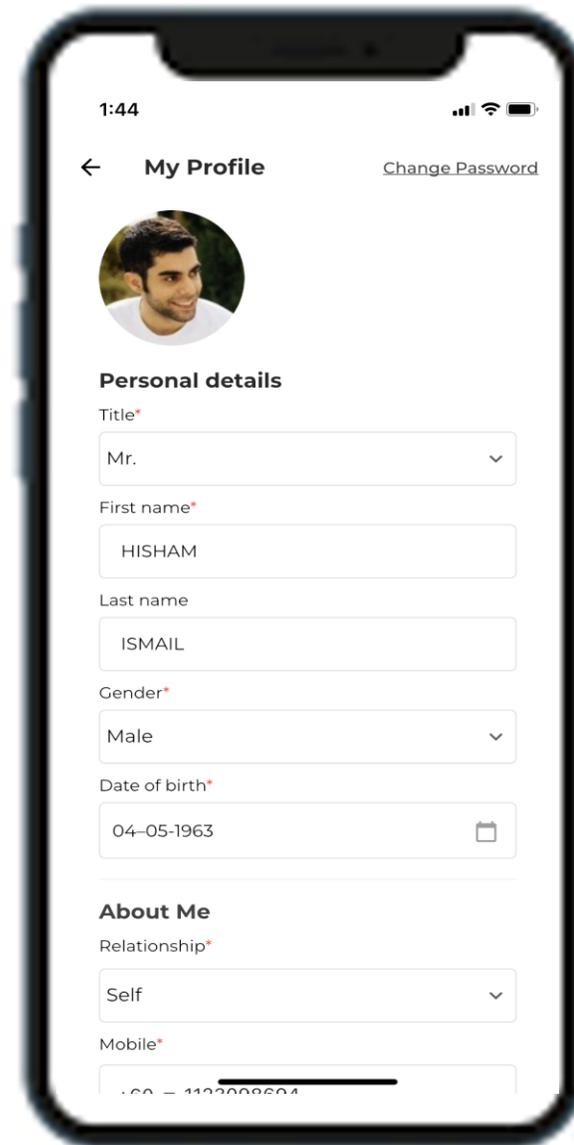
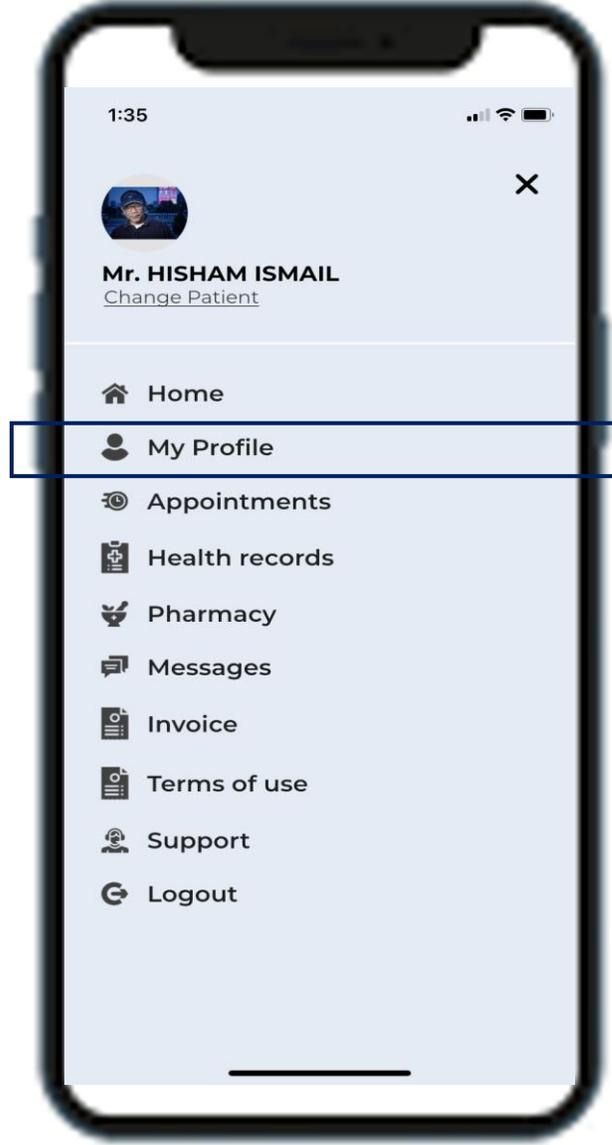
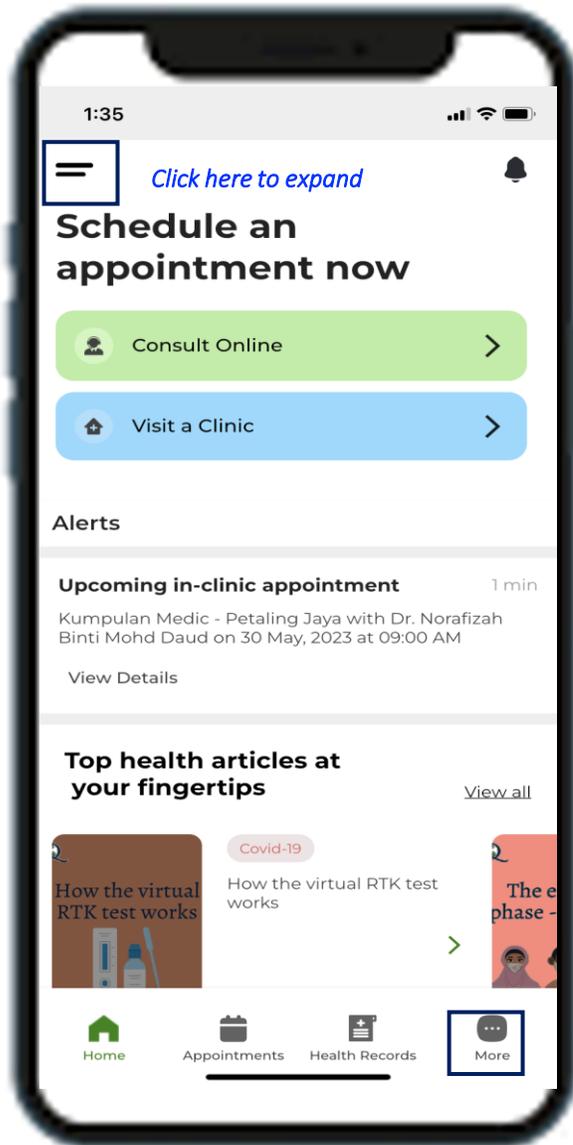
Multiple Patient In One App

Assigning another patient



My Profile

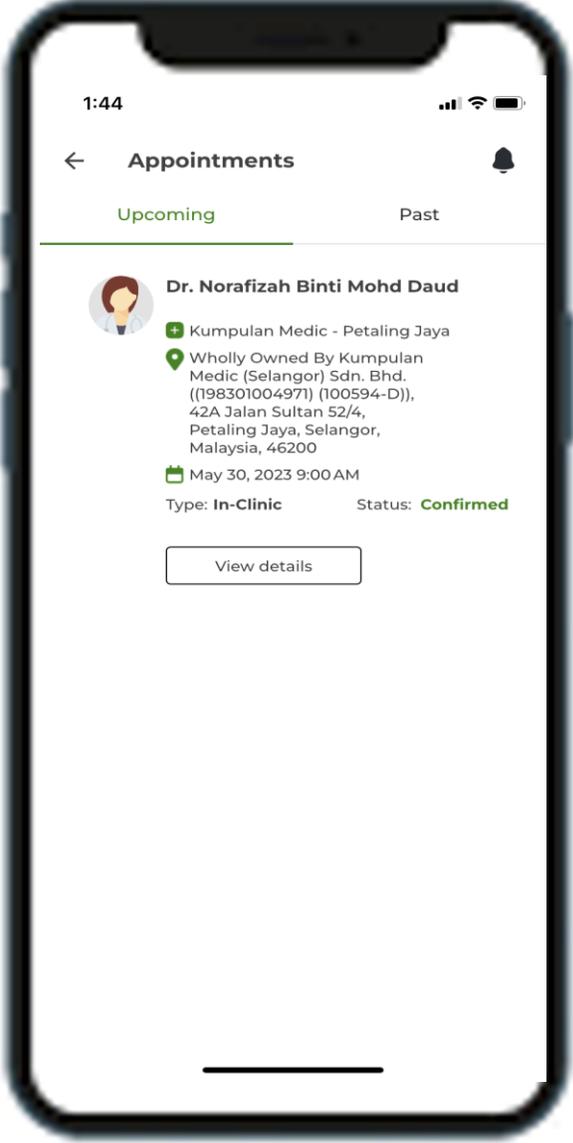
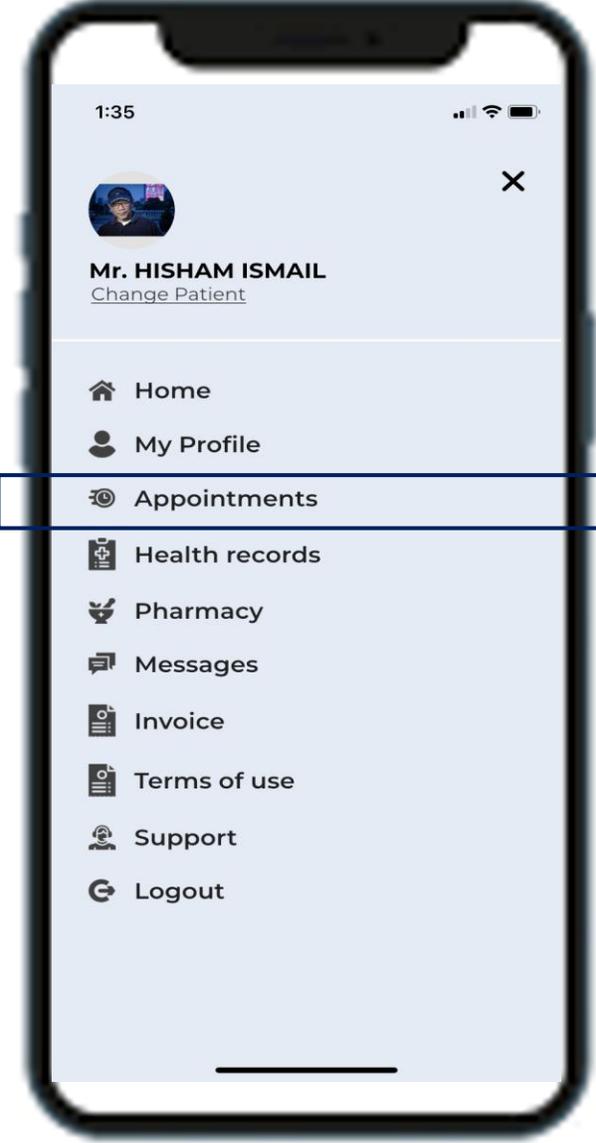
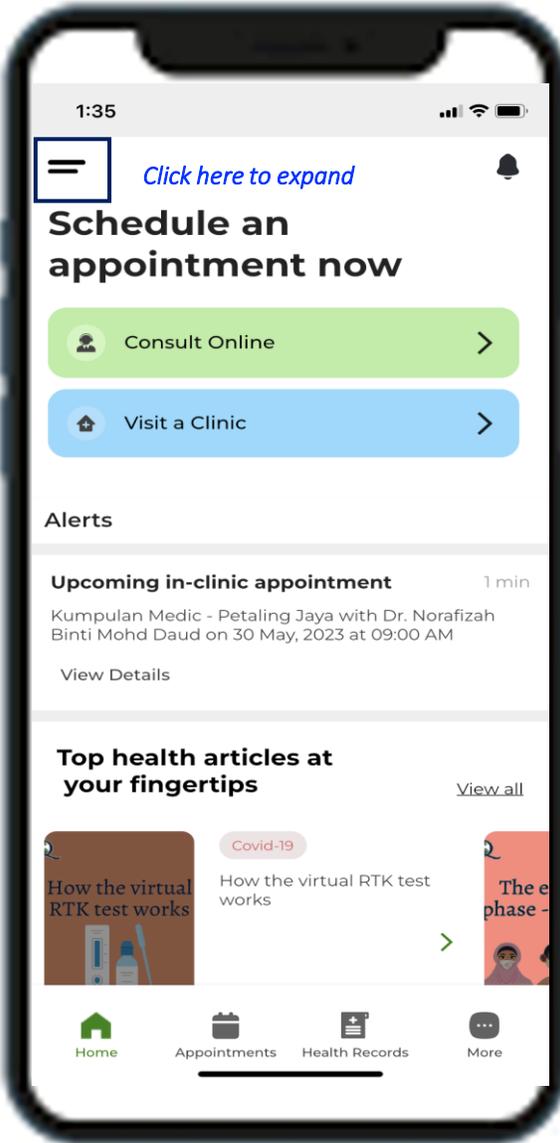
Updating your details



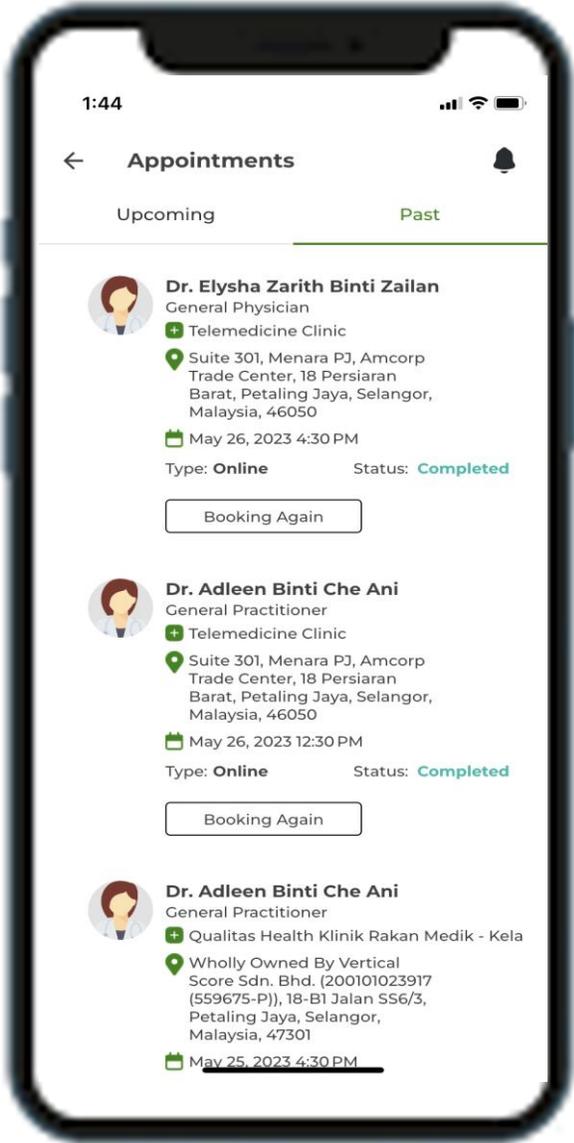
Values changed here will automatically update the Enterprise system

Account Profile

Appointments



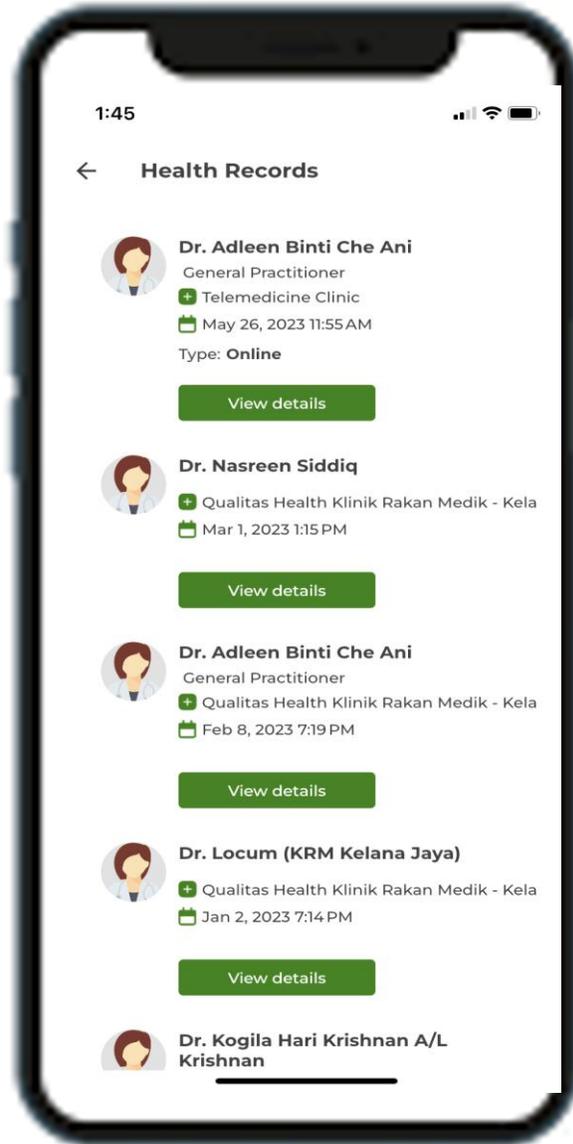
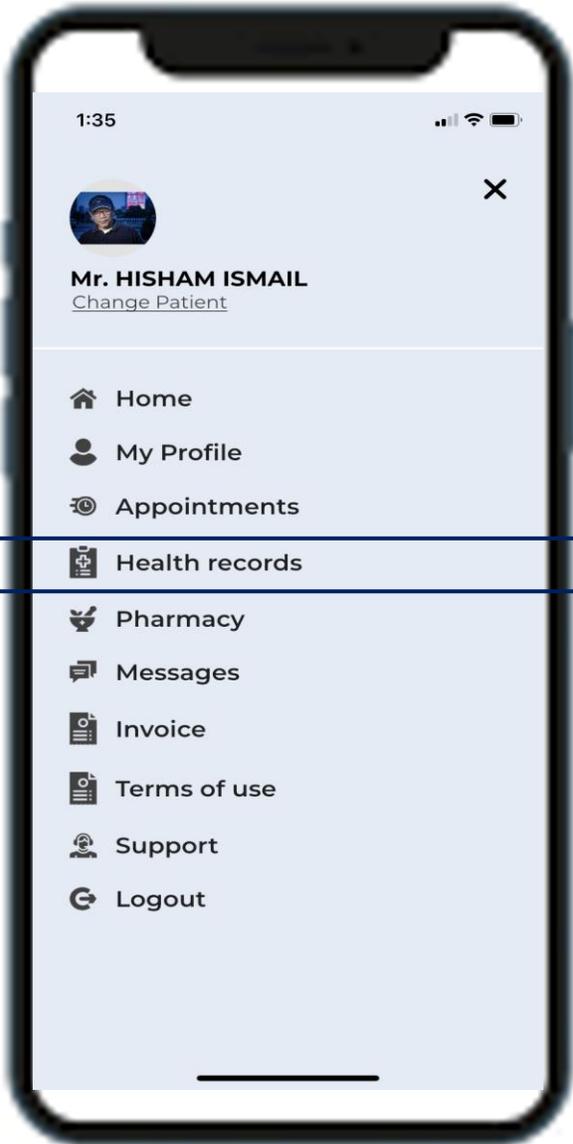
Upcoming Appointments Tab



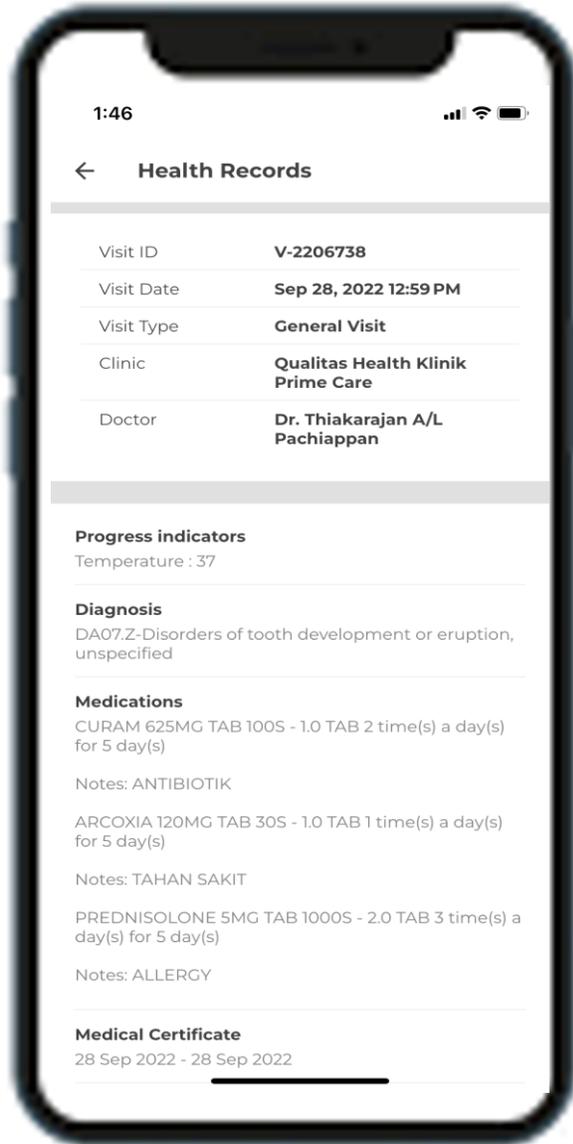
Past Appointments Tab

Health Records

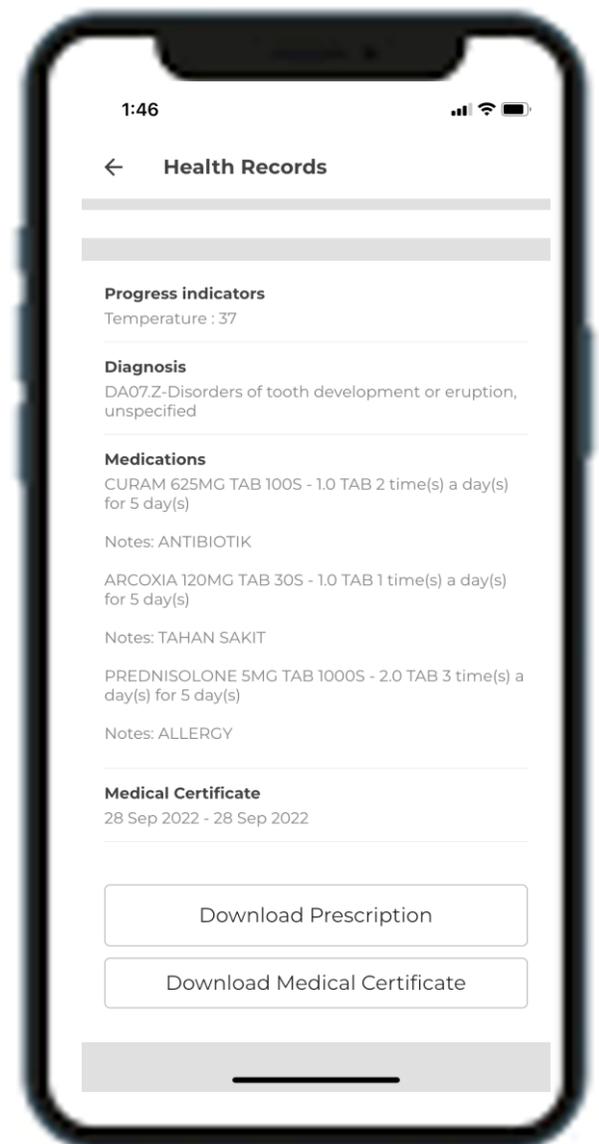
Past Visit Details (1/2)



Past visit will be displayed



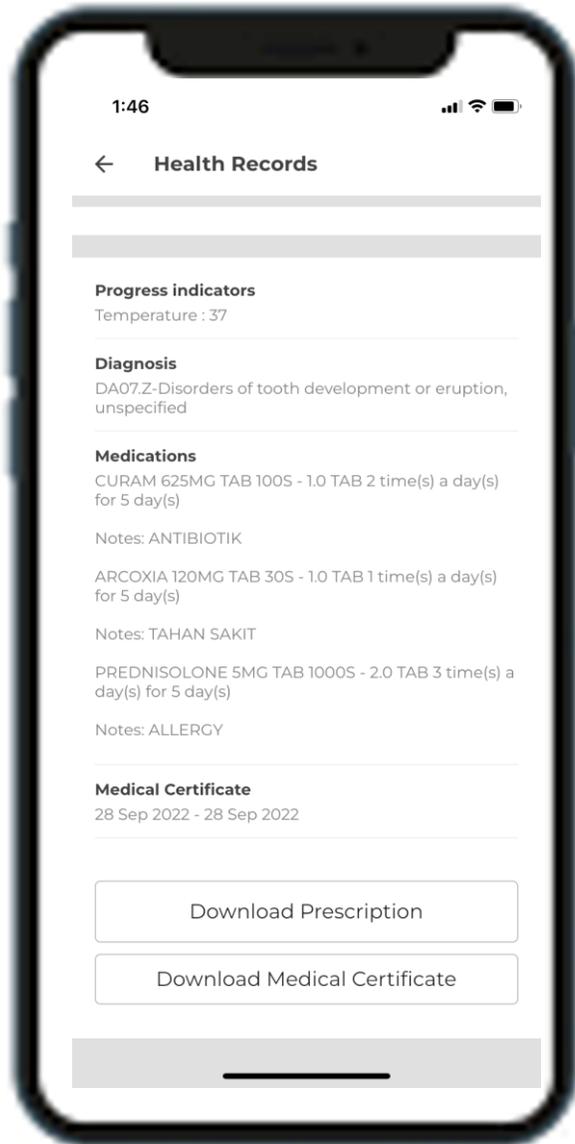
Visit Summary



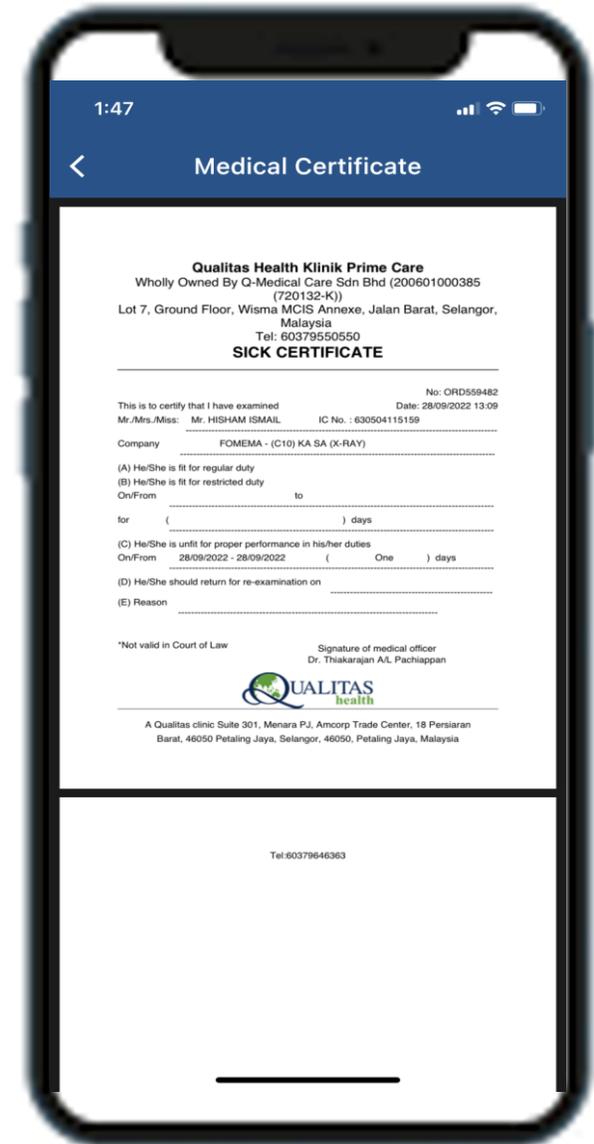
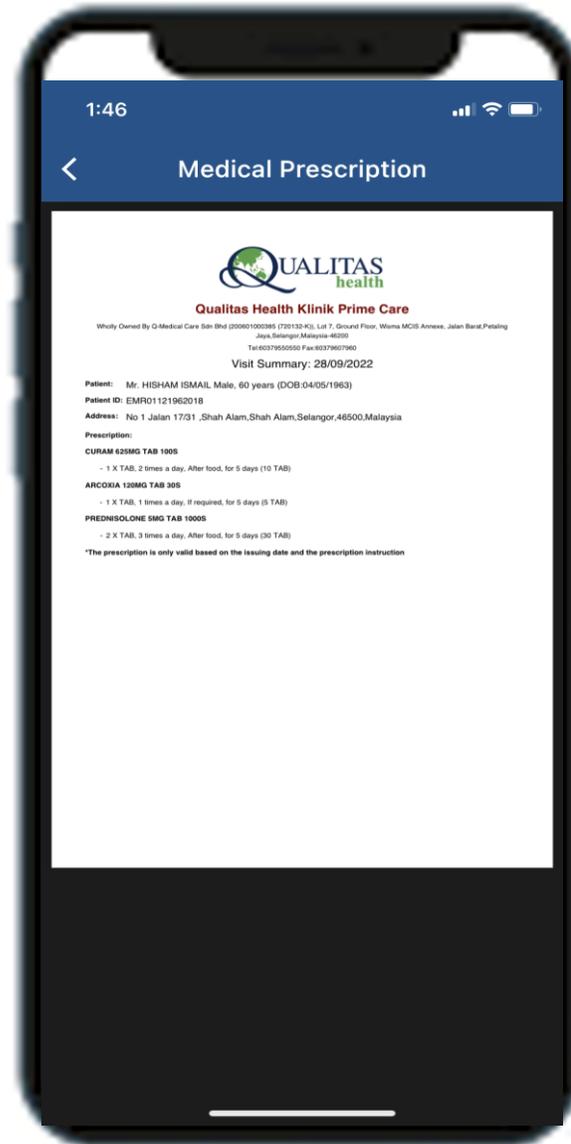
Visit Details

Health Records

Past Visit Details (2/2)

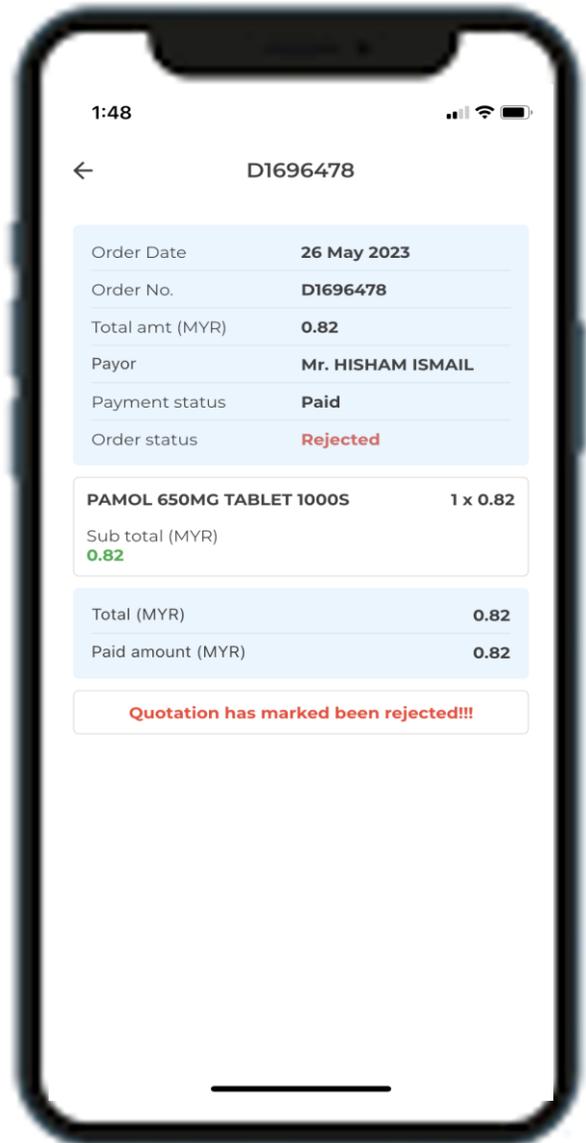
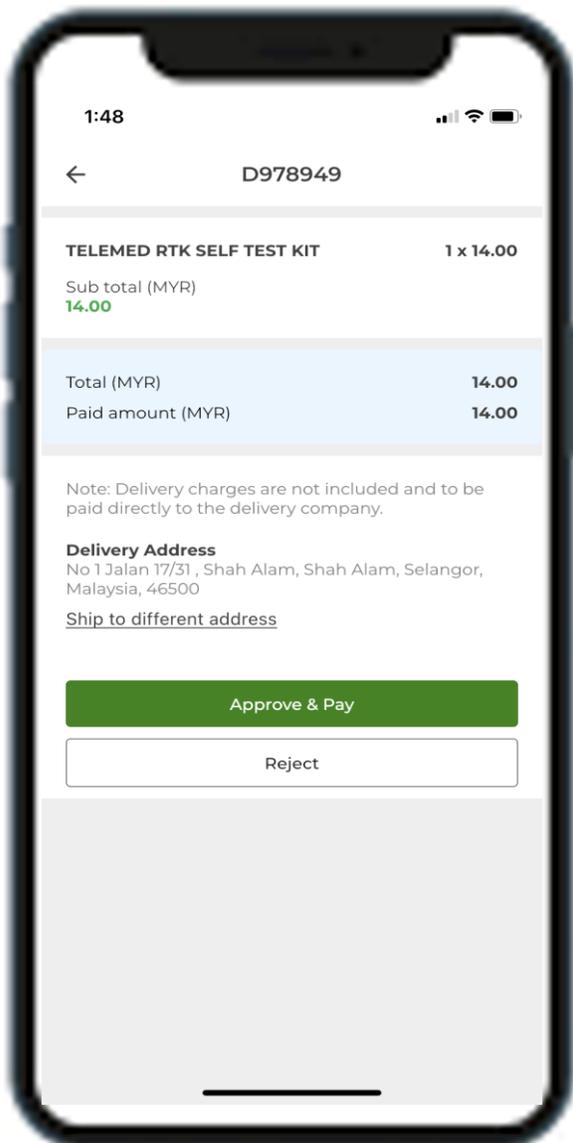
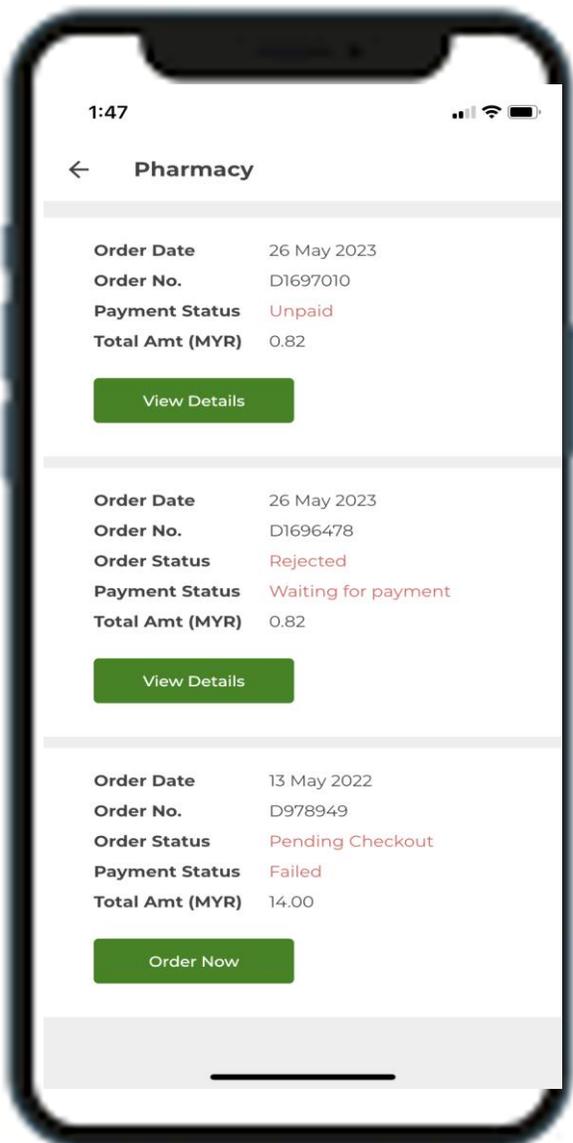
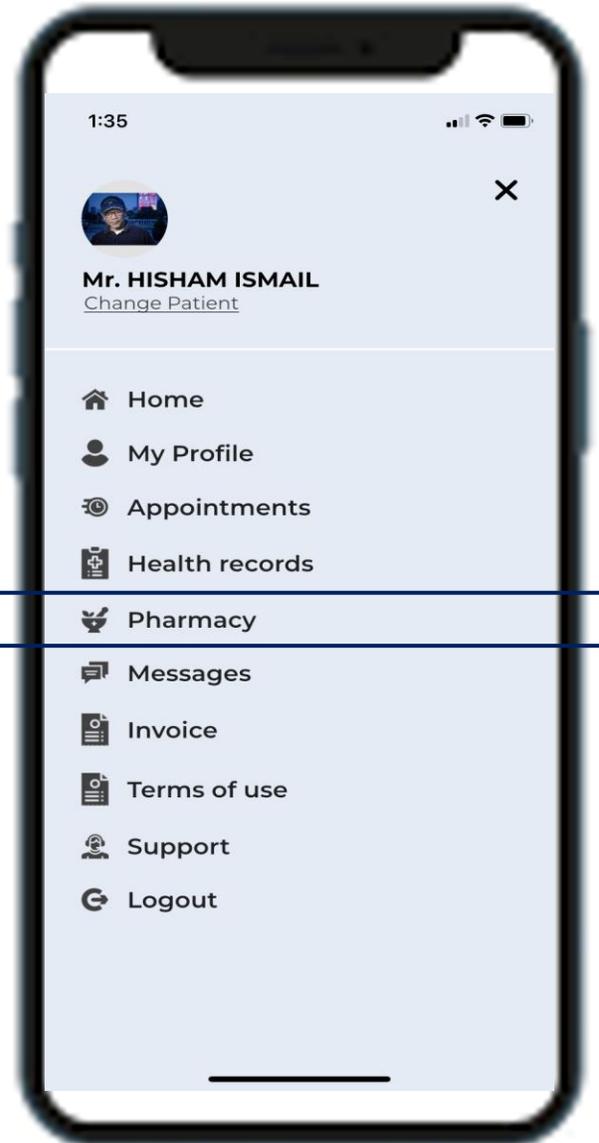


Visit Details



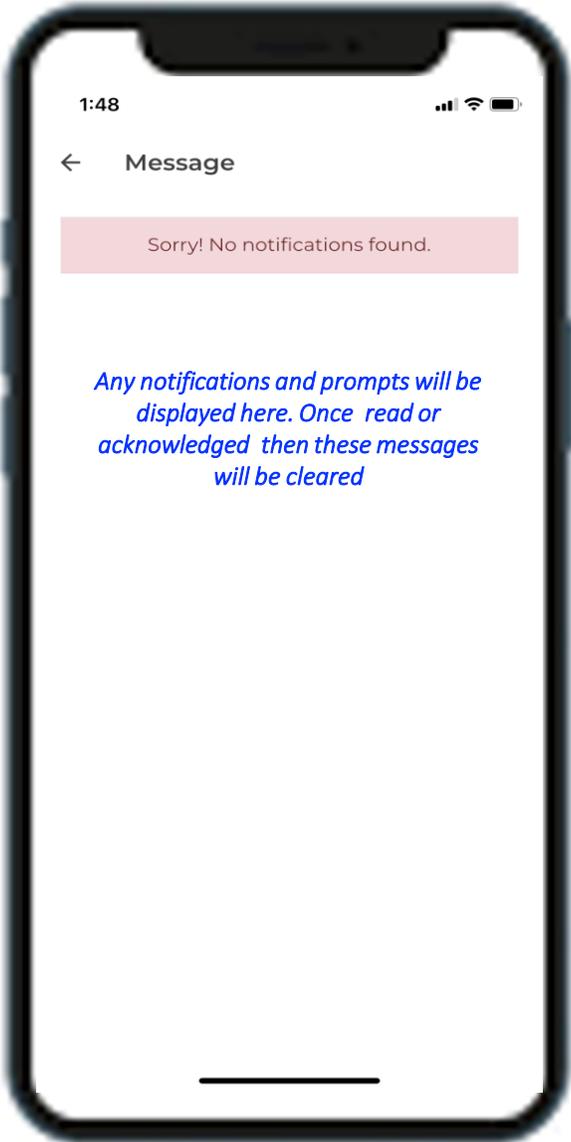
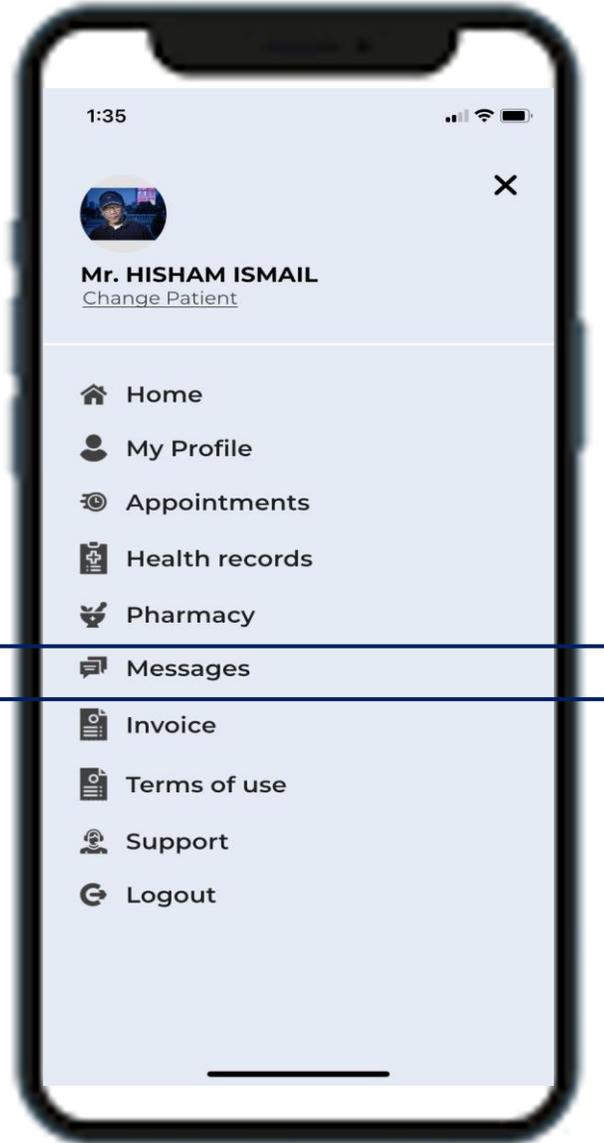
Pharmacy

Supporting ePrescription



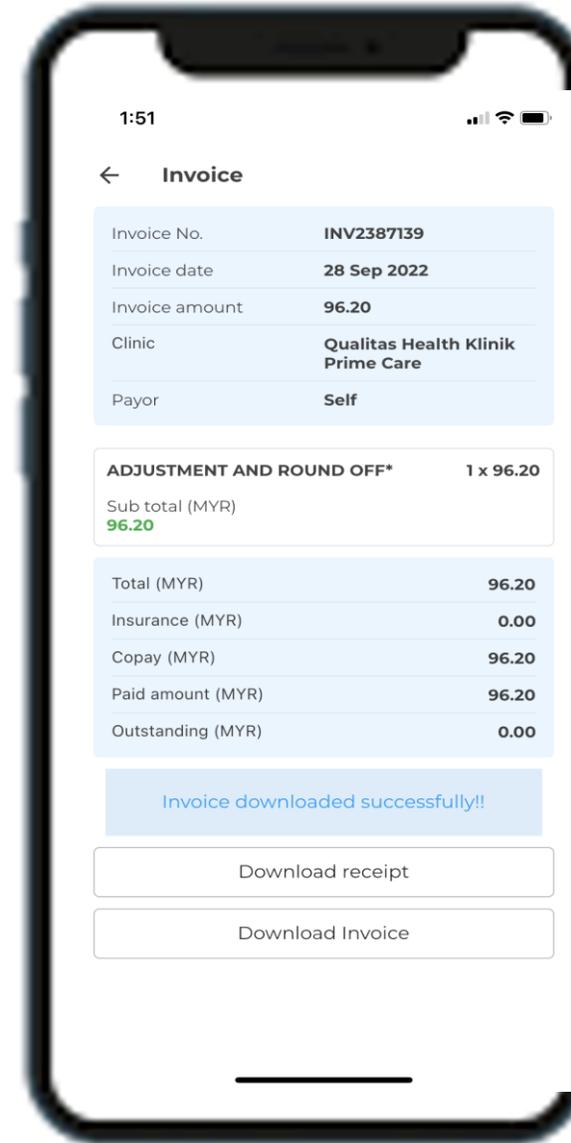
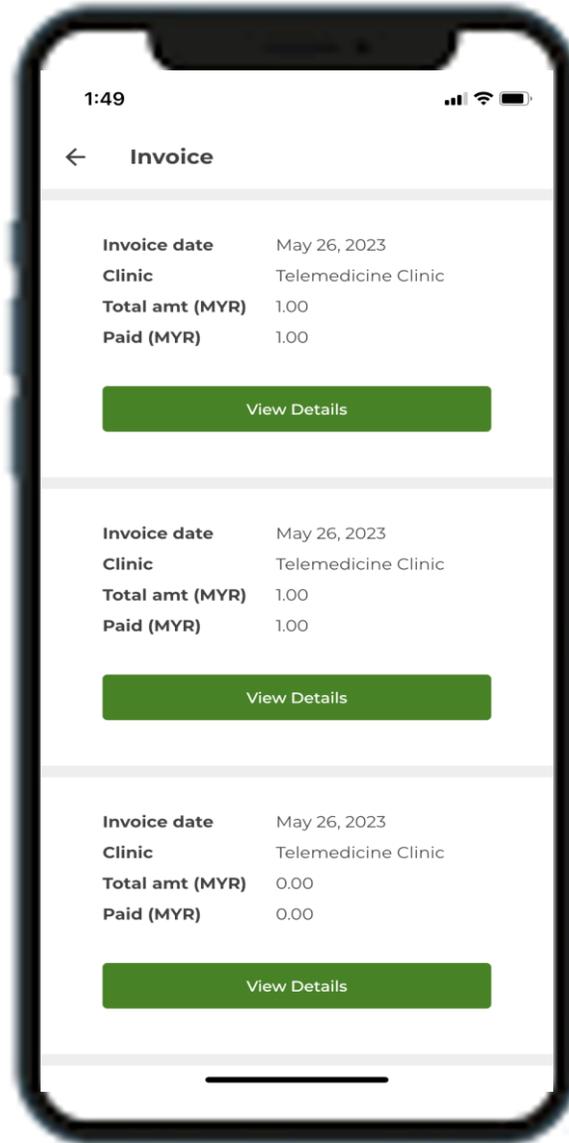
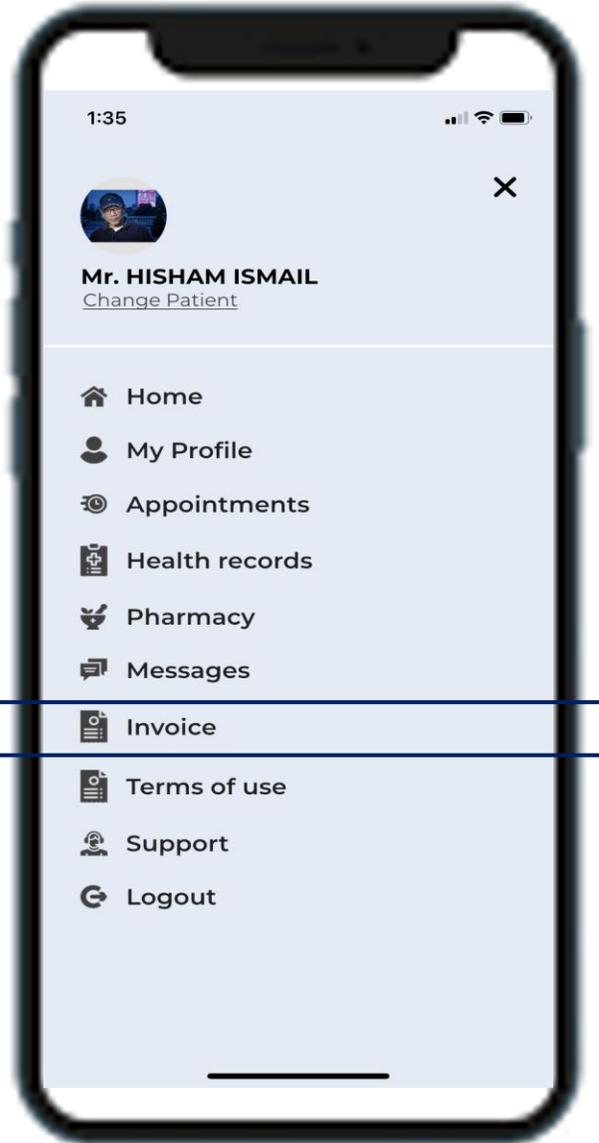
Messages

Notifications & Alerts



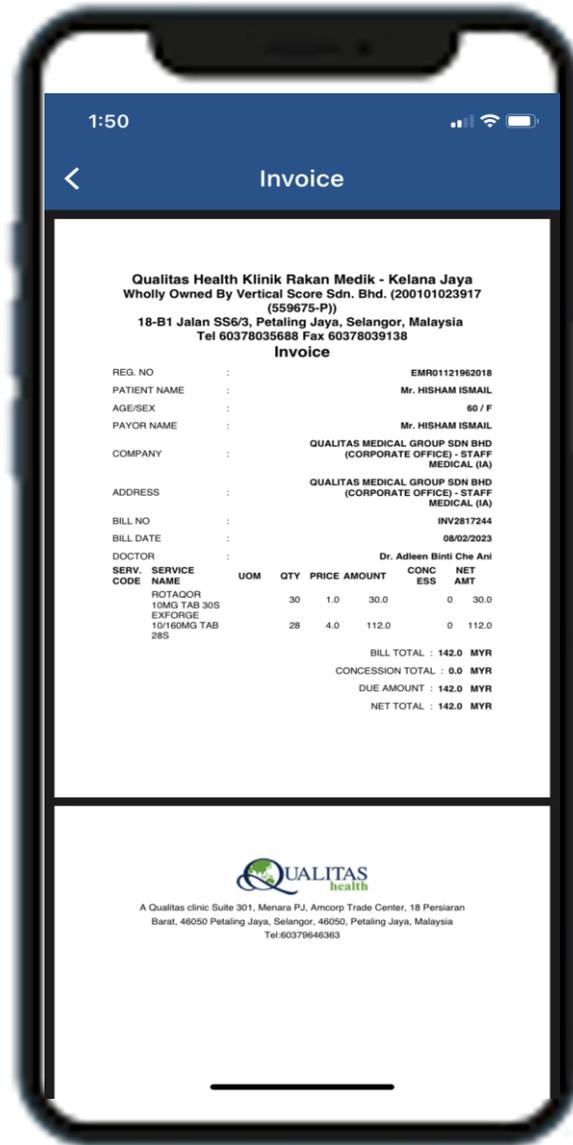
Invoices

Past invoices & Receipts (1/2)



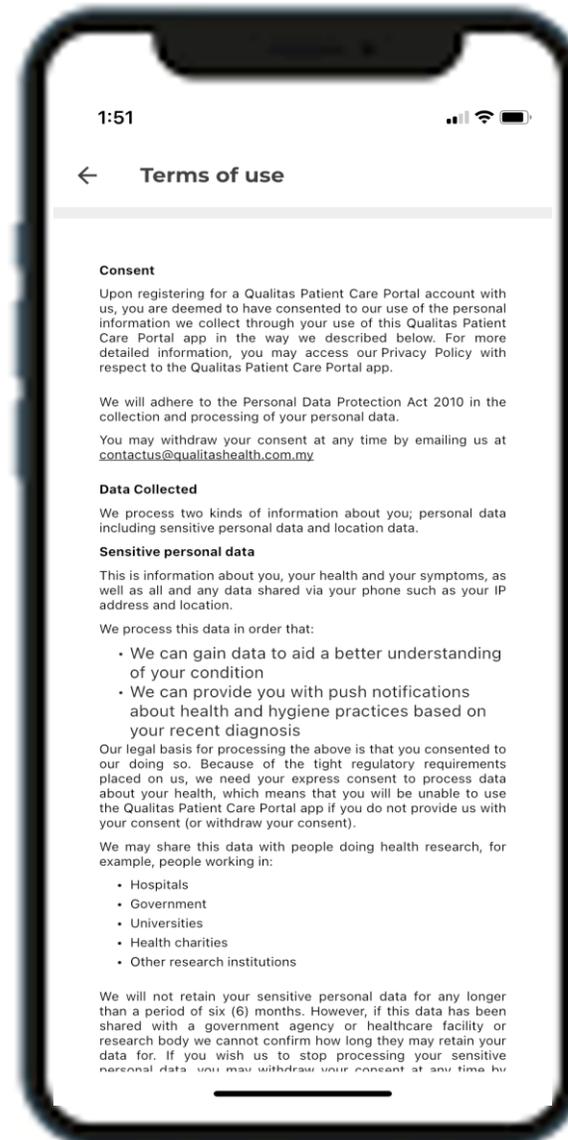
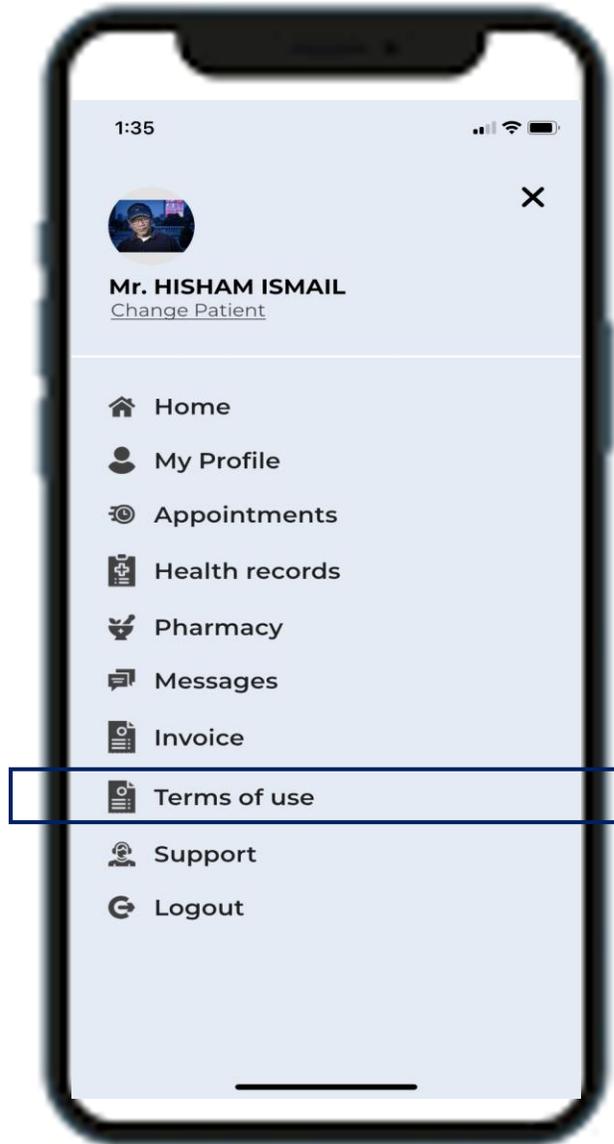
Invoices

Past invoices & Receipts (1/2)



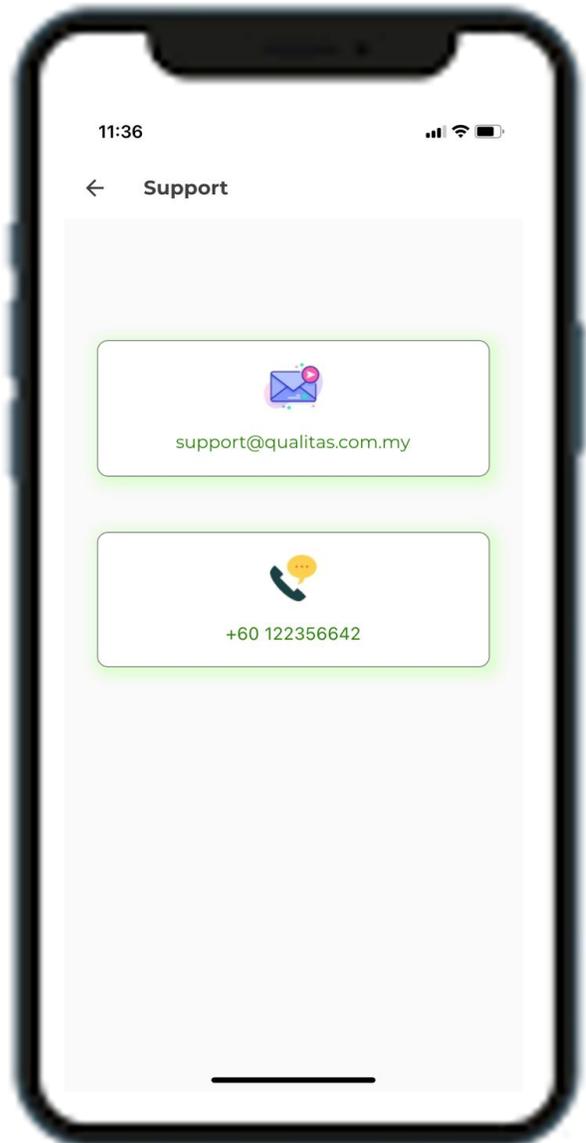
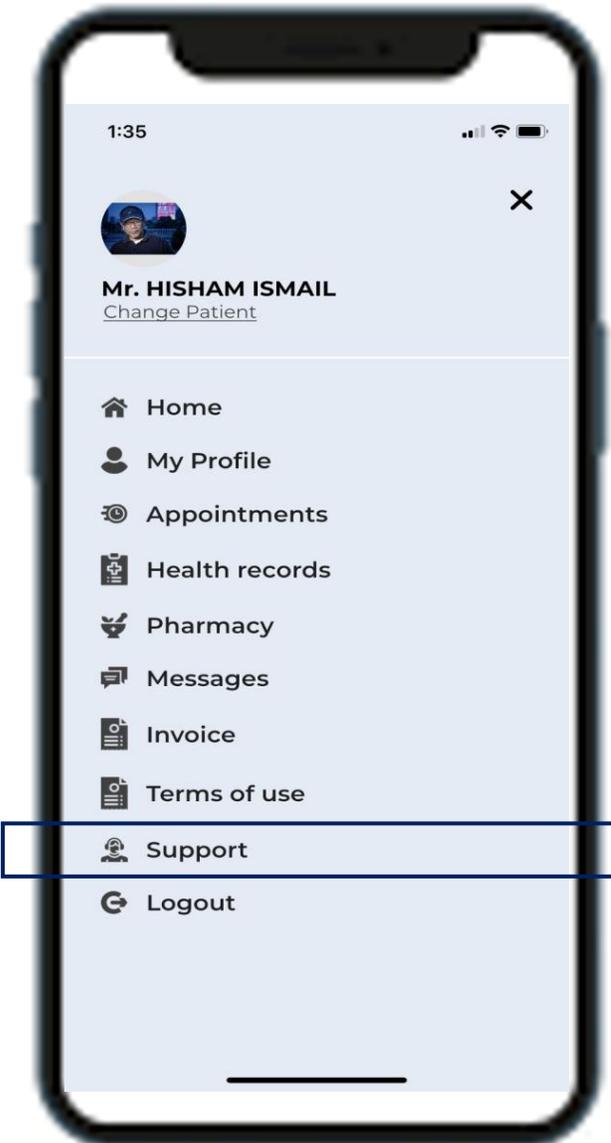
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Support

Online & Call Support





PATIENT MOBILE APP
Thank You

