Contact

Opening hours

Mon, Tue, Thu
9:30 am – 12:00 pm | 1:30 pm – 4:00 pm

Poppelsdorfer Allee 49 | 53115 Bonn, Germany

Brief Consultation via Phone

Mon – Thu 8:30 am – 10:30 am
and 2:30 pm – 3.30 pm

Tel.: +49 228 73-70 80

Email

zsb@uni-bonn.de

unibonn.bsky.social
universitaetbonn
Rheinische Friedrich-Wilhelms-Universität Bonn

UNIVERSITÄT BONN

Central Study Advisory and Counseling Service

Poppelsdorfer Allee 49 | 53115 Bonn, Germany
Phone: +49 228 / 73-70 80
zsb@uni-bonn.de
www.uni-bonn.de/study-advisory-service

Visitor information:

Public transport
The Central Study Advisory and Counseling Service is located close to the bus/tram stations “Hauptbahnhof Bonn” and “Poppelsdorfer Allee”.

Bicycle
You can leave your bicycle at the designated bicycle stands located on the parking lot behind our building.

Car
We recommend using the parking garages in the city center and then walking to Poppelsdorfer Allee.
Persons with special needs and families with small children can park directly behind our building after prior arrangement.

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UNIVERSITÄT BONN

Central Study Advisory and Counseling Service

Division 9 - Studying, Teaching, Academic Planning

Central Study Advisory and Counseling Service

The Central Study Advisory and Counseling Service (Zentrale Studienberatung, ZSB) is the University’s first contact point for all questions around studying.

We provide information and guidance to (prospective) students in all matters related to choosing a degree program, getting started at university and managing their studies. If needed, we can refer you to relevant contact persons. Be it before or during your studies: your ZSB team is always there for you!

CONSULTATION FOR (PROSPECTIVE) STUDENTS

individual. confidential. unbiased.

We know the facts and provide reliable and up-to-date information on the range of degree programs, the application process, admission and enrollment, study financing and other parameters related to studying.

We offer professional and neutral consultation for students facing a difficult decision or crisis. Be it in a brief consultation or an individual counseling session – we will take your concerns seriously and discuss them with you in an open, unbiased way. The aim of all our consultations is to support and strengthen your autonomy, empower you as a person and provide the best possible guidance during your decision-making process. We always strive to provide individual support tailored to the need of students.

As a so-called clearing or coordinating unit within the advisory network of the University of Bonn, we closely cooperate with the central advisory and service points, the faculties and the student representatives. Furthermore, we maintain excellent connections with non-university institutions. We are also happy to act as a “signpost” of the advisory network and refer you to the right contact to help with your inquiry.

Brief Consultation

Your first contact point is our front office, which provides information and brief consultations during opening hours and phone consultation hours without prior registration. You can also make an appointment for individual consultations here.

If you want to get a copy of our “Study Compass” or other information
material on studying in Bonn, you will find these in our front office or in the info box outside of Poppelsdorfer Allee 49.

Individual Consultation

For individual consultations, please make an appointment to allow for an in-depth discussion (in person, via phone or online). You can request an appointment via email, phone or in person at our front office.

PSYCHOLOGICAL COUNSELING

solution-oriented. confidential. neutral.

In personal meetings, our counselors offer (preventive) advice regarding psychological concerns, insecurities or problems that negatively impact your quality of life or academic success.

Our psychological counselors will help you develop new perspectives, your own constructive solutions and strategies to tackle challenges. If needed, we can also advise you on finding therapy and/or refer you to relevant contacts.

TALENTSCOUTING

in schools. open-ended. long-term

The NRW talent scouts program gives highly dedicated and motivated schoolchildren advice and support so that it is no longer social inequalities but the young people themselves who decide what educational journey they want to embark on.

WORKSHOPS AND COACHINGS

reflect. assess. decide.

We support you in making an independent decision, coach you in developing your personal competences and help you build personal resources. In regular workshops, we address topics such as learning strategies, preparing for examinations, time management, increasing self-esteem, reorientation during your studies as well as transitioning into a master’s degree program. For prospective students, we offer short and intensive workshops for orientation.

EVENTS UND MESSEN

on campus. off campus. online.

In cooperation with the University departments and other partners, we regularly offer events and fairs for high school students, prospective students, university students and other target groups. On campus, off campus and online.

SUPPORTING THROUGHOUT THE “STUDENT LIFE CYCLE”

Orientation

We provide you with first-hand information and help you develop your personal strategy for finding a suitable degree program and applying for admission.

Getting started

We support you in starting off your studies and successfully settling in at the University of Bonn based on your individual needs.

During your studies

We help students who seek advice on cross-disciplinary questions, face doubts regarding their studies or want to refine skills such as learning strategies, exam management and time management.

Finishing your studies

We support you in the final phase of your studies and in transitioning to a master’s degree program.