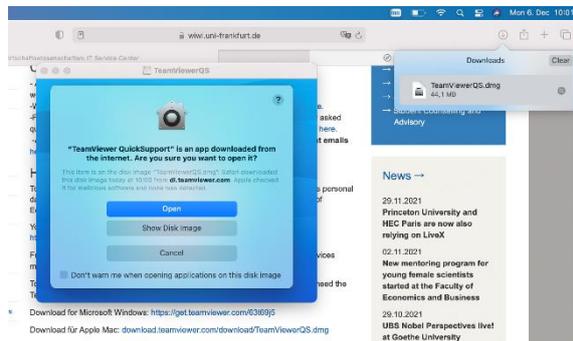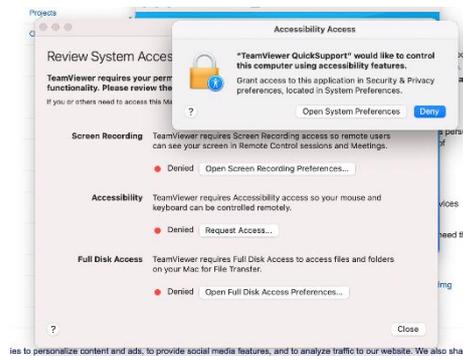**Instructions to enable the remote assitance on TeamViewer (TV)**

Run the file „TeamViewerQS.dmg" in your downloads and open TeamViewer

TV requires permissions to access system capabilities to provide its functionality. Clic on „Request Acces" at „Accesibility and „Screen Recording" and please open the „System Preferences"

You are now in the system preferences of „Security & Privacy". Allow TV acces on „Accesibility" and „Screen Recording". Be aware that you have to click the lock to make changes by giving yor local credentials (Admin-Rigths are necessary).

Restart TV to apply the changes and give us your credentials