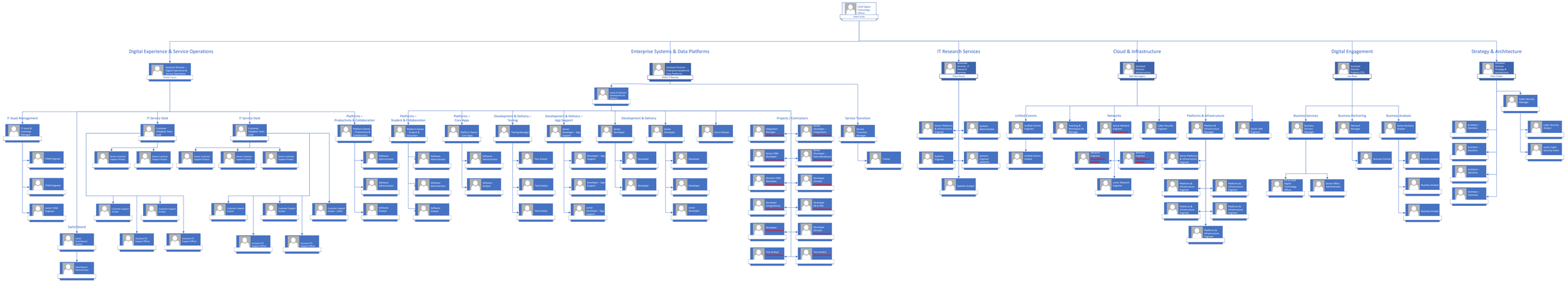
Chief Digital Technology Officer
Matt Smith
Digital Experience & Service Operations
Assistant Director – Digital Experience & Service Operations
Mark Cassin
IT Asset Management
IT Asset & Licensing Manager
FAM Engineer
FAM Engineer
Junior FAM Engineer
Switchboard
Senior Switchboard Operator
Switchboard Administrator
IT Service Desk
Customer Helpdesk Team Leader
Senior Customer Support Analyst
Senior Customer Support Analyst
Customer Support Analyst
Customer Support Analyst
Customer Support Analyst
Assistant IS Support Officer
Assistant IS Support Officer
IT Service Desk
Customer Helpdesk Team Leader
Senior Customer Support Analyst
Senior Customer Support Analyst
Senior Customer Support Analyst
Customer Support Analyst
Customer Support Analyst
Customer Support Analyst
Customer Support Analyst - Office
Assistant IS Support Officer
Assistant IS Support Officer
Platforms – Productivity & Collaboration
Platform Owner – Productivity & Collaboration
Software Administrator
Software Administrator
Software Analyst
Platforms – Student & Collaboration
Platform Owner – Student & Education
Software Administrator
Software Administrator
Software Analyst
Platforms – Core Apps
Platform Owner – Core Apps
Software Administrator
Software Analyst
Enterprise Systems & Data Platforms
Assistant Director – Enterprise Systems & Data Platforms
Peter O'Rourke
Head of Software Development & Testing
Development & Delivery – Testing
Testing Manager
Test Analyst
Test Analyst
Test Analyst
Development & Delivery – App Support
Senior Developer – Ops Support
Developer – App Support
Developer – App Support
Junior Developer – App
Development & Delivery
Senior Developer
Developer
Developer
Developer
Developer
Junior Developer
Scrum Master
Projects / Contractors
Integration Developer
Senior CRM Developer
Dynamics CRM Developer
Developer (Integrations)
Developer
Test Analyst
Senior Developer – Integrations
Senior Developer – Data Warehouse
Developer (Oracle)
Developer DB & MSI
Developer (Oracle)
Test Analyst
Service Transition
Service Transition Manager
Trainer
IT Research Services
Assistant Director – Research Services
Clare Kane
Senior Platforms & Infrastructure Engineer
Systems Engineer
Systems Administrator
Systems Engineer (Jackson)
Systems Analyst
Cloud & Infrastructure
Assistant Director – Infrastructure
Nick Harrington
Unified Comms
Unified Comms Engineer
Unified Comms Analyst
Teaching & Research AV Manager
Networks
Senior Network Engineer
Network Engineer
Network Engineer
Junior Network Engineer
Cyber Security Engineer
Platforms & Infrastructure
Platform & Infrastructure Manager
Senior Platform & Infrastructure Engineer
Platforms & Infrastructure Engineer
Platforms & Infrastructure Engineer
Platforms & Infrastructure Engineer
Platforms & Infrastructure Engineer
Platforms & Infrastructure Engineer
Platforms & Infrastructure Engineer
Senior DBA Engineer
Digital Engagement
Assistant Director – Business Partnering
Peter Cullen
Business Services
Business Services Manager
Digital Transformation Officer
Senior Office Administrator
Business Partnering
Demand Manager
Business Partner
Business Analysis
Senior Business Analyst
Business Analyst
Business Analyst
Business Analyst
Strategy & Architecture
Assistant Director – Strategy & Architecture
Peter Cullen
Architect – Workforce
Architect – Workforce
Architect – Workforce
Architect – Technical
Cyber Security Manager
Cyber Security Analyst
Junior Cyber Security Analyst