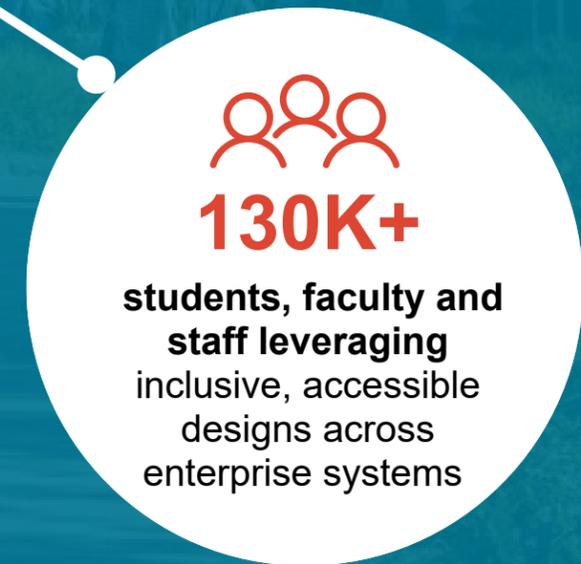
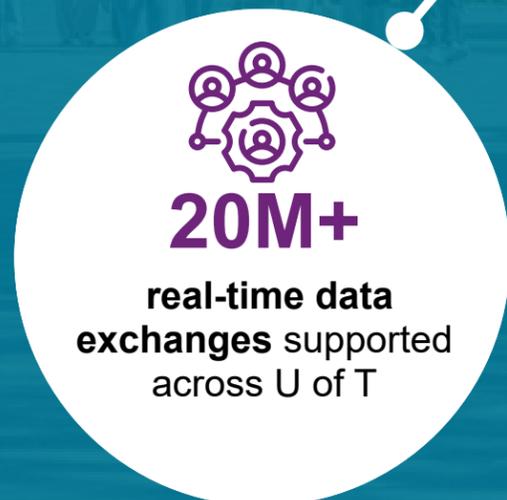
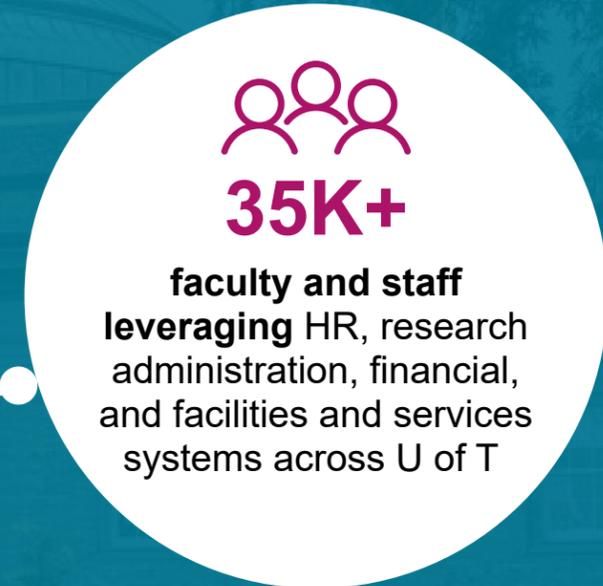
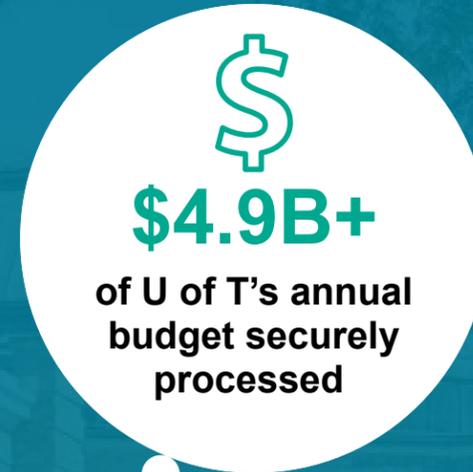


ENTERPRISE APPLICATIONS & SOLUTIONS INTEGRATION (EASI)

POWERING U OF T'S ENTERPRISE TECHNOLOGY ECOSYSTEM

EASI, as part of Information Technology Services, delivers secure, accessible and efficient enterprise systems across the university. We play a critical role in advancing the IT@UofT vision and supporting the university's role as a global leader in discovery, innovation and sustainability.



ENTERPRISE APPLICATIONS & SOLUTIONS INTEGRATION (EASI)

DEPARTMENT OVERVIEW

EASI runs the university's mission-critical administration systems, delivering scalable, user-focused solutions that foster a flexible digital ecosystem. Our work supports students, faculty, librarians, staff and alumni – enabling streamlined operations, research administration, innovation, collaboration and data-informed decision-making across the university.



EASI UNITS – ANNUAL IMPACT BY THE NUMBERS

Administrative Management Systems	<p>35K+ faculty and staff leveraging HR, research administration, financial, and facilities and services systems across U of T</p>	<p>\$4.9B+ of U of T's annual budget securely processed</p>	<p>\$1.54B total research funds administered annually</p>	<p>120+ payroll cycles managed</p>
Enterprise Shared Services	<p>300K+ UTmail+ accounts managed for students, faculty, staff and alumni</p>	<p>135K+ M365 modern work environment users managed (students, faculty and staff)</p>	<p>406K+ Enterprise Service Centre tickets managed</p>	<p>14K+ DocuSign documents processed</p>
Reporting & Analytics Technology	<p>2.8K+ Power BI users supported across U of T</p>	<p>2.6K+ Power BI reports supported across business functions</p>	<p>2.1K+ curated datasets maintained for enterprise reporting</p>	<p>9TB+ enterprise data supported and 14K+ data store change requests serviced</p>
User Experience & Process Design	<p>130K+ students, faculty and staff leveraging inclusive, accessible designs across enterprise systems</p>	<p>50+ user research activities completed annually, guiding user-centred design</p>	<p>300+ tasks transformed into designs to improve user experience</p>	<p>100% satisfaction with service model collaborations</p>
Technical Services & Architecture	<p>20M+ real-time data exchanges supported across U of T</p>	<p>160K+ daily data synchronizations executed for seamless student advising operations</p>	<p>16 areas supported with enhanced system functionality and performance across U of T</p>	<p>9 shared accessible UI Design Library components implemented across major enterprise systems</p>