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Support Guide

Integrity & social safety

Have you experienced something or have you seen something?



Better TUgether. We care



Version: June 2025

What is it that helps you?

Engage in conversation



Have you experienced something that doesn't feel right? Or have you seen something happen to someone else that is not okay? If there is room for it, you can discuss this.

The confidential advisor

The confidential advisor listens to your story, offers support, gives advice and helps you explore the steps you can take. You remain in control.

If possible, discuss it yourself

Whether it's about yourself or someone else: if a situation raises questions, concerns or doubts, you can look for ways to speak out. If you find this difficult, a confidential advisor is there for you.

Looking for a solution together

Feel free to ask for example your manager, study advisor or PhD supervisor for advice and involvement. They ensure a safe study and/or work environment.

More support services

Here you will find an overview of more support services you can turn to.

Seek advice



Have you experienced transgressive behaviour or do you suspect another violation of integrity? Then you may need information or advice. You are not alone.

The confidential advisor

The confidential advisor listens to your story, offers support, gives advice and helps you explore the steps you can take. You remain in control.

Seek information from the Integrity & Social Safety Reporting Point

Do you have questions about the reporting process or doubts about making a report? You can always seek information from the reporting point. Mail to: reporting@tudelft.nl. Do not mention any personal data of third parties in your email.

Your first point of contact, such as a manager, study advisor or supervisor

Can you contact your manager, study advisor or, for example, your PhD supervisor? This person is responsible for your guidance and safe environment.

More support services

Here you will find an overview of more support services you can turn to.

Report a concern



The Integrity & Social Safety Reporting Point is open to reports (possible integrity violations or misconduct) social, organisational and scientific integrity. You can also ask questions about the reporting process.

What happens when I get in touch?

Specialised staff of the Integrity Office work at the Integrity & Social Safety Reporting Point. You will be assigned a case manager. They will inform you about the next steps.

This is followed by an intake. The intake is in a pleasant, safe place for you. You will be referred to an appropriate support service or your report will be handed over within the organisation. You can read all about the intake in the document 'Reporting procedure'.

Approach the reporting point

- Secure digital reporting [via SpeakUp](#)
- [+31 \(0\)85 - 747 12 34 *](#)
- Integrity office attn. Reporting Point (stating 'confidential')
Building 36 (EEMCS/EEMCS)
Mekelweg 4, 2628 CD Delft

On: Mon-Tue-Thu: 12:30-17:00. On: Wed- Fri: 9:00-12:00

Confidential advisors

Would you like to share your story? Please contact one of our confidential advisors.

What can I contact the reporting point for?

You can contact us to:

- Ask for information
- Ask for advice
- Report a concern

Overview of all support services

Where else can you go?

Is something happening that is not right, have you experienced or are you experiencing transgressive behaviour or a possible violation of integrity? Here you will find an overview of all support services you can turn to.



Student support services

Confidential advisors

The confidential advisor listens to your story, offers support, gives advice and helps you explore the steps you can take. You remain in control.

Integrity & Social Safety Reporting Point

Have you experienced or are you experiencing transgressive behaviour or another possible violation of integrity? You can report this to the reporting point.

Student Ombuds Officer

The ombudsperson provides independent advice and support in situations of stalled problems in relation to your studies.

Emergency number

Report an incident (in case of emergency) to the control room:
+31 (0)15 - 278 88 88

The control room alerts the emergency response team and the emergency services.

Student psychologist

In addition to courses, the psychologists at TU Delft can also offer you short-term, individual counselling.

Academic Counsellors

The academic counsellor is your first point of contact if you are looking for help with study-related matters and coaching or training in the field of study skills.

Central Complaints Desk for students (ESA)

After your permission, the complaints desk will submit the complaint to the responsible person or department with the request to find a solution.

Complaints Committee on Undesirable Behaviour

Handles complaints about situations in which undesirable behaviour may occur, such as (sexual) intimidation, discrimination or bullying.

Employee support services

Confidential advisors

The confidential advisor listens to your story, offers support, gives advice and helps you explore the steps you can take. You remain in control.

Integrity & Social Safety Reporting Point

Have you experienced or are you experiencing transgressive behaviour or another possible violation of integrity? You can report this to the reporting point.

Ombuds officer employees

The ombudsperson provides independent advice and support in situations of stalled problems in the workplace.

Emergency number

Report an incident (in case of emergency) to the control room:
+31 (0)15 - 278 88 88

The control room alerts the emergency response team and the emergency services.

University Social Worker

The University Social Worker guides employees, managers and management with bottlenecks in work or private situations.

HR Advice

You can come here for a confidential conversation, advice and support in finding solutions when you are dealing with transgressive behaviour or a conflict.

Arbitration Committee for Employees

The arbitration committee handles employment-related disputes on specific subjects, such as assessments and ancillary activities.

Complaints Committee on Undesirable Behaviour

Handles complaints about situations in which undesirable behaviour may occur, such as (sexual) intimidation, discrimination or bullying.

Support services for others*

Confidential advisors

The confidential advisor listens to your story, offers support, gives advice and helps you explore the steps you can take. You remain in control.

Integrity & Social Safety Reporting Point

Have you experienced or are you experiencing transgressive behaviour or another possible violation of integrity? You can report this to the reporting point.

Research Integrity Committee

The Research Integrity Committee handles complaints about a suspected violation of scientific integrity.

Emergency number

Report an incident (in case of emergency) to the control room:
+31 (0)15 - 278 88 88

The control room alerts the emergency response team and the emergency services.

Complaints Committee on Undesirable Behaviour

Handles complaints about situations in which undesirable behaviour may occur, such as (sexual) intimidation, discrimination or bullying.

Ombuds officers

Former employees and students can contact the ombuds officers, who provide independent advice and support.